



William M. Taylor
Superintendent

Deborah Friedl
Deputy Superintendent

Raymond Kelly Richardson
Deputy Superintendent

To: Kevin Murphy
City Manager

From: William Taylor
Superintendent of Police

Date: October 17, 2017

Re: Council Request

Councilor Leahy/Councilor Leary: “City Council request City Manager provide a report with recommendations to resolve the ongoing complaints regarding incidents occurring at the corner of Central and Middle Streets (in front of the TD Bank North building)”

In response to complaints to ongoing general disorder occurring at the corner of Central and Middle Streets, I have attached a review of the computer aided dispatch (CAD) calls for service produced by the Crime Analysis Unit. In summary the data showed that the highest percentages of calls are Medical related and Proactive Policing calls.

Deputy Richardson and Captain Crowley visited TD Bank North and Wingate Property Management at 45-50 Central Street and met with management of both companies to get their perspective of the issues at the location. Officers also, consulted with several other businesses near 50 Central Street for input.

As a result of our research additional uniformed police patrols were instituted on Central Street from Market to Merrimack Street. Specific focus of the patrol activity was to enforce disorder crimes, trespassing, and general harassment of citizens using the benches at this location. These additional patrols will continue using state supplied grant funding, at times and days determined by data analysis. A LPD video surveillance camera will be installed to specifically monitor the activity in the public space on Central Street from Middle to Market Streets. This camera will allow officers to monitor activity from remote locations. The camera is not covert and signs will be placed alerting the public to video monitoring in public areas.

Suggestions on building and environmental modifications were supplied to Wingate Management. We suggested low profile fencing on top of the existing brick wall to prevent congregating. Additional fencing was suggested to separate bank and building entrances from public space. This will allow LPD officers to enforce trespassing notices.

In summary, increased uniformed patrol activity focused on trespassing, panhandling, homeless harassing elderly and public order maintenance along with physical improvements by Wingate will reduce complaints. The LPD Sector Captain will continue to monitor the area.



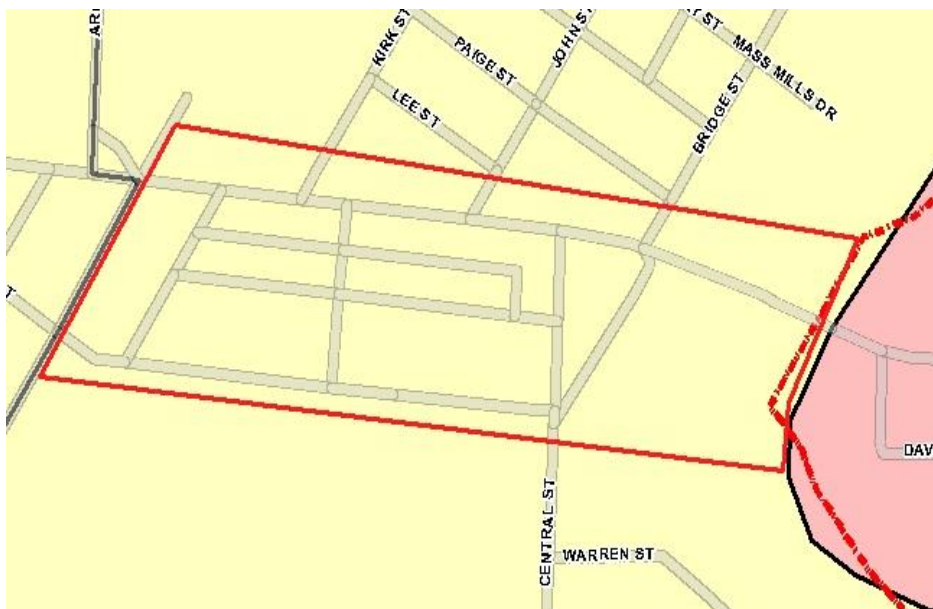
Lowell Police Department

Downtown– CAD Calls

Category	# of Calls
911 Hangup/ Misdial	85
Alarm	167
Animal	20
Arrest/Wagon Request	18
Assault	35
Assistance	56
B&E	15
BOLO	3
Disturbances	182
Domestic	19
Fight	94
Fire	50
Harassment	16
Landlord/Tenant	2
Medical	679
Missing	5
MV Accident	81
No Trespass	11
Other	39
Police Business	19
Proactive Policing	517
Robbery	4
Service Call	54
Suspicious	55
Theft	59
Traffic/MV Charges	432
Unknown	10
Unwanted	92
Vandalism/Damage	29
Vice	25
Weapon	5
Total	2, 878

During the timeframe of January 1, 2017– August 31, 2017 there were a total of 2, 878 CAD calls for the boundary area depicted in the map below. The categories with the highest amount of calls were Medicals (24%), Proactive Policing (18%), Traffic/MV Charges (15%), Alarms (6%), and Disturbances (6%).

- ◆ Those locations with the most calls (30 or more) were:
 - ◆ 222 Merrimack St (Enterprise Bank)
 - ◆ 24 Merrimack St
 - ◆ 246 Market St
 - ◆ 255 Merrimack St
 - ◆ 33 Kearney Sq
 - ◆ 35 Kearney Sq
 - ◆ 45 Central St (TD Bank)
 - ◆ 74 Merrimack St
- ◆ 1 Shattuck St
- ◆ 10 Bridge St
- ◆ 10 Kearney Sq
- ◆ 105 Market St (Blue Shamrock)
- ◆ 15 Kearney Sq, 16 Middle St
- ◆ 19 Kirk St
- ◆ 19 Merrimack St (Dudley's)
- ◆ Thirty-eight percent of the calls occurred on Platoon 2, 33% occurred on Platoon 3, and 29% occurred on Platoon 1.



Statistics contained within this report are subject to change due to ongoing investigations.

Law Enforcement Sensitive



Lowell Police Department

Downtown– CAD Calls

Category	# of Calls
911 Hangup/ Misdial	9
Alarm	20
Animal	5
Arrest/Wagon Request	5
Assault	9
Assistance	13
B&E	3
BOLO	1
Disturbances	41
Domestic	3
Fight	18
Fire	4
Harassment	2
Medical	102
Missing	1
MV Accident	21
Other	3
Proactive Policing	154
Service Call	9
Suspicious	12
Theft	9
Traffic/MV Charges	100
Unknown	9
Unwanted	14
Vice	2
Weapon	1
Total	570

During the timeframe of September 1, 2017– October 17, 2017 there were a total of 570 CAD calls for the same boundary area pictured on page 1. The categories with the highest amount of calls were Proactive Policing (27%), Medicals (18%), Traffic/MV Charges (18%), Disturbances (7%).

- ◆ Those locations with the most calls (15 or more calls) were 105 Market St (Blue Shamrock), 16 Middle St, 255 Merrimack St, 33 Kearney Sq, and 45 Central St (TD Bank).
- ◆ Thirty-six percent of the calls occurred on Platoon 2, 35% occurred on Platoon 1, and 29% occurred on Platoon 3.