



Ralph G. Snow, P.E.
DPW Commissioner

TO: Eileen Donoghue, City Manager *EMD*
FROM: Ralph Snow, DPW Commissioner
DATE: April 9, 2019
RE: 4/9/19 Motion C. Cirillo - Req. City Mgr. Have The Proper Department Provide An Update To The City Council As To The Addressing Of Potholes Throughout The City

Thus far in calendar 2019, the City of Lowell DPW has completed 1224 work orders for potholes that have been submitted through the Civic Plus platform and the City website. DPW crews have also repaired an additional 461 potholes on the City streets that are not logged in the work order system.

The Streets Division of the DPW utilizes two dedicated crews during this time of year when the workload to fix potholes is at its' peak. Each crew travels the streets on a daily basis with an asphalt storage hot box and targets the potholes that have been entered into the work order system. They also address any potholes that are found along their route of travel.

The average time to address each pothole is less than 48 hours (two work days) from the time they are reported, with a priority made to address roads subject to heavy traffic.

Please feel free to contact me if you have any questions regarding this motion response.