



SERVICE ADDRESS:



October 31, 2017

Dear City of Lowell Community Choice Power Supply Program Participant,

Thank you for your participation in the Lowell Community Choice Power Supply Program ("Program"). As you may recall from a notification previously mailed to you, Hampshire Power, was the electricity supplier chosen by the City of Lowell to serve the Program. We are writing to inform you about an upcoming change in electricity suppliers.

As of your December 2017 meter read, your current electricity supply service with Hampshire Power will be transferred to the Connecticut Municipal Electric Energy Cooperative ("CMEEC"), a wholesale electricity supplier licensed by the Commonwealth of Massachusetts. This transfer is allowed per the City of Lowell's agreement with Hampshire Power. We want to assure you that **this transfer will not interrupt your electricity service**. We know that you are accustomed to a high level of service from Hampshire Power but we are confident that the same quality support and service you expected with Hampshire Power will continue with CMEEC.

**Your Terms of Service will remain the same as outlined in the initial notification from Hampshire Power**, including rate, duration and the ability to cancel without penalty. CMEEC will continue to supply your electricity for the remainder of the term of the City of Lowell's agreement which expires in October 2019. You may decline to be transferred to CMEEC by calling (866) 485-5858 ext. 1. If you decline, you will go back to Basic Service with National Grid.

**No action is required by you for this transition to occur.** Once the transition is complete, CMEEC will assume and perform the electricity supplier obligations previously performed by Hampshire Power.

If you have any questions about this transition please contact Hampshire Power at (877) 700-6165 or visit [www.hampshirepower.org](http://www.hampshirepower.org).

Beginning December 1, 2017, all customer inquiries should be made to: CMEEC, 30 Stott Avenue, Norwich, CT 06360-1526, (866) 485-5858 ext. 1, [lowell@cmeec.org](mailto:lowell@cmeec.org).

Hampshire Power appreciates your past business and is confident you will enjoy being a CMEEC customer.

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**Este es un aviso importante. Por favor asegure que se traduce o visite nuestro sitio web.**

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