

# Increasing Quality and Performance through PHAB Accreditation



Accreditation measures a health department's performance against a set of nationally recognized, practice-focused, and evidence-based standards.

PHAB fosters continuous quality improvement to help accredited health departments deliver essential public health services and foundational capabilities to their communities. Health departments report a wide range of benefits from accreditation, including:



## Accountability

**78%** reported that accreditation has improved the health department's accountability to external stakeholders.



## Emergency Preparedness

More than **80%** indicated that overall, accreditation has helped their response to the COVID-19 pandemic.



## Health Equity

**73%** reported that reaccreditation helped them use health equity as a lens for identifying and addressing health priorities.



## Partnerships

**76%** reported that accreditation has strengthened their relationships with key partners in other sectors.



## Quality Improvement

**95%** reported that accreditation stimulated quality and performance improvement.



## Resources

**63%** reported that accreditation has improved utilization of resources within the health department.



## Competition

**39%** reported that accreditation has improved the health department's competitiveness for funding.



## Budget

**34%** reported that accreditation has had a positive impact on health department budget.



## New Funding

**28%** reported that accreditation has resulted in new funding for the health department.



## Transparency

**88%** of health departments surveyed one year after becoming accredited said that accreditation has stimulated greater accountability and transparency within the health department.



## Workforce Development

**90%** reported that accreditation has improved their health department's ability to identify and address gaps in employee training and workforce development.



"PHAB accreditation has provided an objective lens through which we can truly evaluate our effectiveness as a public health agency."

-Keith Reed, RN, MPH, CPH,  
Oklahoma State Department of Health, Commissioner



"The reaccreditation process helped us to ensure that the programs and services we provide are as responsive as possible to the needs of our community."

-Allison Arwady, MD, MPH,  
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<sup>1</sup> Reported by respondent health departments one year after being accredited through Post-Accreditation Survey, 2014-2022

<sup>2</sup> Reported by respondent health departments during Response to COVID-19 Pandemic Survey, July 2020

<sup>3</sup> Reported by respondent health departments four years after being accredited through Year 4 Accreditation Survey, 2017-2022

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