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CITY OF LOWELL

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September 20, 2024

City Solicitor
City of Lowell
375 Merrimack Street
Floor 3, Room 64
Lowell, MA 01852

Dear City Solicitor:

As part of our ongoing commitment to keeping you and our customers informed about changes to Xfinity TV services, we wanted to update you that Comcast will be discontinuing the use of CableCARDS with Comcast-issued equipment on October 24, 2024.

Customers are receiving advance notice of this change via bill message.

Please do not hesitate to contact me should you have any questions. For your convenience I can be reached at **kerry_morris@comcast.com**.

Very truly yours,

Kerry Morris

Kerry Morris, Sr. Manager
Government & Regulatory Affairs