



July 1, 2024

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Dear City Cable Coordinator:

We are committed to keeping you and our customers informed about changes to Xfinity TV services. Accordingly, please note the following price increases our providers are implementing on August 1, 2024:

- Outside TV Features will increase the cost of its Subscription Video On Demand package from \$1.99 per month to \$4.99 per month.
- Gaia will increase the cost of its Subscription Video On Demand package from \$11.99 per month to \$13.99 per month.
- Warner Brothers Discovery will increase the cost of its Max (ad-free tier) and HBO subscriptions from \$15.99 per month to \$16.99 per month.

Customers are receiving notice of these changes in their bill and will see the new cost reflected in their next bill unless they cancel their subscription.

Please do not hesitate to contact me should you have any questions. For your convenience I can be reached at kerry_morris@comcast.com.

Sincerely,

Kerry Morris

Kerry Morris, Sr. Manager
Government & Regulatory Affairs
New England Region