

Form 1 Service Interruption Data

20-Jan-11

Code Key: Duration of Service Interruption

<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

Town

Lowell

Year

2010

Subscribers

30464

| | Date of Service Interruption | Duration of Service Interruption (see Code Key above) |
|--------|------------------------------|---|
| Lowell | 09/14/2010 | <1> |
| Lowell | 10/03/2010 | <1> |
| Lowell | 10/12/2010 | <1> |
| Lowell | 10/12/2010 | <1> |
| Lowell | 10/12/2010 | <1> |
| Lowell | 10/07/2010 | <1> |
| Lowell | 10/03/2010 | <1> |
| Lowell | 10/12/2010 | <1> |
| Lowell | 10/03/2010 | <1> |
| Lowell | 10/03/2010 | <1> |
| Lowell | 10/01/2010 | <1> |
| Lowell | 09/29/2010 | <1> |
| Lowell | 10/12/2010 | <1> |
| Lowell | 09/23/2010 | <1> |
| Lowell | 11/12/2010 | <1> |
| Lowell | 09/07/2010 | <1> |
| Lowell | 09/04/2010 | <1> |
| Lowell | 08/28/2010 | <1> |
| Lowell | 09/29/2010 | <1> |
| Lowell | 12/09/2010 | <1> |
| Lowell | 08/27/2010 | <1> |
| Lowell | 12/30/2009 | <1> |
| Lowell | 12/16/2010 | <1> |
| Lowell | 10/19/2010 | <1> |

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<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

| | | |
|--------|------------|-----|
| Lowell | 12/15/2010 | <1> |
| Lowell | 10/12/2010 | <1> |
| Lowell | 12/09/2010 | <1> |
| Lowell | 12/08/2010 | <1> |
| Lowell | 11/23/2010 | <1> |
| Lowell | 10/29/2010 | <1> |
| Lowell | 10/19/2010 | <1> |
| Lowell | 10/19/2010 | <1> |
| Lowell | 10/19/2010 | <1> |
| Lowell | 10/14/2010 | <1> |
| Lowell | 12/15/2010 | <1> |
| Lowell | 02/08/2010 | <1> |
| Lowell | 05/05/2010 | <1> |
| Lowell | 05/03/2010 | <1> |
| Lowell | 03/24/2010 | <1> |
| Lowell | 03/15/2010 | <1> |
| Lowell | 03/14/2010 | <1> |
| Lowell | 03/14/2010 | <1> |
| Lowell | 03/11/2010 | <1> |
| Lowell | 05/07/2010 | <1> |
| Lowell | 02/12/2010 | <1> |
| Lowell | 04/20/2010 | <1> |
| Lowell | 02/03/2010 | <1> |
| Lowell | 01/20/2010 | <1> |
| Lowell | 01/16/2010 | <1> |
| Lowell | 01/14/2010 | <1> |
| Lowell | 01/05/2010 | <1> |
| Lowell | 12/30/2009 | <1> |
| Lowell | 08/20/2010 | <1> |
| Lowell | 03/07/2010 | <1> |
| Lowell | 07/18/2010 | <1> |

Form 5 Service Interruption Data

20-Jan-11

Code Key: Duration of Service Interruption

<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

| | | |
|--------|------------|-----|
| Lowell | 08/16/2010 | <1> |
| Lowell | 08/07/2010 | <1> |
| Lowell | 08/05/2010 | <1> |
| Lowell | 08/04/2010 | <1> |
| Lowell | 07/29/2010 | <1> |
| Lowell | 03/23/2010 | <1> |
| Lowell | 07/23/2010 | <1> |
| Lowell | 05/15/2010 | <1> |
| Lowell | 07/18/2010 | <1> |
| Lowell | 07/13/2010 | <1> |
| Lowell | 06/08/2010 | <1> |
| Lowell | 07/23/2010 | <1> |
| Lowell | 05/16/2010 | <1> |
| Lowell | 07/07/2010 | <1> |
| Lowell | 06/23/2010 | <1> |
| Lowell | 06/24/2010 | <1> |
| Lowell | 06/25/2010 | <1> |
| Lowell | 06/26/2010 | <1> |
| Lowell | 07/06/2010 | <1> |