



February 3, 2017

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Digital Preferred packages

Dear City Cable Coordinator:

As part of our continuing effort to keep you informed, we wanted to share, on April 1, 2017 the following packages and services will no longer be available for new subscriptions:

- Digital Preferred plus One Premium
- Digital Preferred with HBO
- Digital Preferred plus Two Premiums
- Digital Preferred with HBO and One Premium
- Digital Preferred Tier plus Two Premiums
- Digital Preferred Tier with HBO and One Premium

Customers are receiving this information, in advance, via bill message. Additionally, customers who currently subscribe to one of these packages or services will continue to receive the package or service until they make a change to their service or receive further advance notice.

If you have any questions, please visit xfinity.com or contact me at 508-647-1418.

Very truly yours,

Greg Franks

Greg Franks, Sr. Manager
Government Affairs