



September 22, 2017

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Miscellaneous Information

Dear City Cable Coordinator:

As part of our continuing effort to keep you informed, I wanted to share the following information which customers are receiving via bill message:

- On or around November 7, 2017, ESPN Classic will no longer be available.
- Effective November 20, 2017, the XF Triple Play Rewards Sports Entertainment service at \$8.95/mo for our Preferred XF, Preferred Latino, HD Preferred XF, Preferred Extra Latino, HD Preferred Extra XF, and HD Premier XF Triple Play Packages will no longer be available for new subscriptions. Customers who currently subscribe to Triple Play Rewards service, will continue to receive the service until they make a change to their account or receive further notice.

Should you have any questions please do not hesitate to contact me at 508-647-1418.

Very truly yours,

Greg Franks

Greg Franks, Sr. Manager
Government Affairs

MFS