



November 16, 2017

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

RE: Important Information—Price Changes

Dear City Cable Coordinator:

We are committed to delivering the entertainment and services our customers in your community rely on today, and the new experiences they will love in the future. As we continue to invest in our network, products and services, the cost of doing business rises. Among our largest increasing costs are the fees we pay to programmers so that we can continue to offer the best in entertainment, news and sports. As a result, starting December 20, 2017 prices for certain services and fees will be increasing, including the Broadcast TV Fee and Regional Sports Fee. A copy of the notice customers will be receiving is enclosed.

While some prices may have increased, we are always investing in technology to drive innovation. We are working hard to bring our customers great value every day and exciting new developments in the near future, including the following.

- The most TV shows and movies available On Demand
- Innovative X1 Voice Remote that makes searching for shows and movies easier
- Self-service options to save our customers time and adapt to their schedule
- Access to Netflix and YouTube content on XFINITY X1
- America's best internet provider, according to Speedtest.net
- The fastest internet and the most WiFi coverage throughout customers' homes
- A new way to personalize and control home networks with Xfinity xFi

A copy of the notice customers will receive with their bill after November 19, 2017 is enclosed. We know you may have questions about these changes. If I can be of any further assistance, please contact me at 508-647-1418.

Sincerely,

Greg Franks

Greg Franks, Sr. Manager
Government & Regulatory Affairs

Enclosure: Customer Notice

IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

Lowell, MA

Effective December 20, 2017

We hope you are enjoying your Xfinity services.

As a Comcast employee who lives and works in your area, I am proud of the improvements we continue to make to bring you the best in entertainment and communications. There are many options out there, and I appreciate you choosing us as your provider.

As we continue to invest in our network, products and services, the cost of doing business rises. You may also be aware that we pay increasing programming fees to offer the best in entertainment, news and sports and they are among our largest costs. As a result, certain services and fees will be increasing in the next month or so.

We are providing this information in advance so you can plan accordingly. Please see the following pages in this bill for details on upcoming price changes in your area. For more information on the ways your bill can change and specifics on charges, visit xfinity.com/pricechanges.

You have my commitment that we will always work to bring you the best value for your services.

Thank you for being an Xfinity customer.

Tracy Pitcher
Regional Senior Vice President

If you are currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice plans, the prices for those specific services will not be affected during the applicable period. However, equipment charges, taxes and fees, including Broadcast TV Fee and Regional Sports Network Fee, are subject to change.

Lowell, MA

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We're working hard to bring you great value every day, and exciting new developments in the future.

- Xfinity Mobile
- Xfinity xFi delivers the control and coverage you need for your home WiFi
- The most WiFi hotspots nationwide
- Watch thousands of TV shows and movies with Xfinity On Demand
- Xfinity Stream app – live TV and sports on the go
- Simple, easy and fast account management with Xfinity My Account
- YouTube on X1 plus more apps coming soon

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IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

Lowell, MA

Effective December 20, 2017

TRIPLE PLAY PACKAGES	Current	New
Starter XF Triple Play Bundle	\$148.49	\$153.49
Preferred XF Triple Play Bundle	\$161.49	\$166.49
HD Preferred XF Triple Play Bundle	\$171.49	\$176.49
HD Preferred Extra XF Triple Play Bundle	\$188.49	\$193.49
HD Premier XF Triple Play Bundle	\$216.49	\$221.49
HD Complete XF Triple Play Bundle	\$246.49	\$251.49
Economy Plus Latino Triple Play	\$135.99	\$140.99
Starter Latino Triple Play	\$143.49	\$148.49
Preferred Latino Triple Play	\$161.49	\$166.49
Preferred Extra Latino	\$171.49	\$176.49

DOUBLE PLAY PACKAGES	Current	New
Internet Plus	\$82.95	\$85.95
Internet Pro Plus with HBO®	\$89.95	\$92.95
Internet Pro Plus with Showtime®	\$86.95	\$89.95
Internet Plus Latino	\$82.95	\$85.95

XFINITY TV	Current	New
Broadcast TV Fee	\$7.00	\$8.00
Regional Sports Fee	\$5.00	\$6.95

XFINITY TV EQUIPMENT	Current	New
CableCARD (second card in same device)	\$.65	\$.60

INSTALLATION FEES (Effective 1/1/18)	Current	New
Unwired Home - Initial Installation of Service	\$29.00	\$40.00
Wired Home - Initial Installation of Service	\$29.00	\$40.00
Installation of each Additional Outlet - Initial Installation of Service	\$14.05	\$7.25
Installation of each Additional Outlet - After Initial Installation of Service	\$31.55	\$35.00
Activation of each Additional Outlet - Initial Installation of Service	\$5.60	\$7.25
Activation of each Additional Outlet - After Initial Installation of Service	\$22.50	\$35.00
Relocate Additional Outlet - Initial Installation of Service	\$14.10	\$7.25
Relocate Additional Outlet - After Initial Installation of Service	\$30.70	\$35.00
Connect VCR/DVD - Initial Installation of Service	\$8.00	\$11.00

Connect VCR/DVD - After Initial Installation of Service	\$20.25	\$32.00
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INSTALLATION FEES (Effective 1/1/18) Cont.	Current	New
Upgrade of Service	\$29.05	\$40.00
Downgrade of Service	\$13.20	\$17.50
Hourly Service Charge	\$35.20	\$40.00
In-Home Service Visit	\$36.95	\$39.00

XFINITY® Voice	Current	New
Internet/Voice Equipment Rental	\$10.00	\$11.00

XFINITY® Internet	Current	New
Performance Pro - XFINITY Internet Service Only	\$84.95	\$89.95
Performance Pro - with XFINITY TV or Voice Service	\$71.95	\$76.95
Blast! - XFINITY Internet Service Only	\$87.95	\$92.95
Blast! - with XFINITY TV or Voice Service	\$74.95	\$79.95
Performance Pro Speed Upgrade	\$10.00	\$15.00
Blast! Speed Upgrade	\$13.00	\$18.00
Extreme Pro Speed Upgrade	\$12.00	\$7.00
Gigabit Speed Upgrade	\$17.00	\$12.00
Gigabit Pro Speed Upgrade	\$225.00	\$220.00
Internet/Voice Equipment Rental	\$10.00	\$11.00



Services & Pricing

Effective January 1, 2018

1-800-XFINITY | xfinity.com

LOWELL, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$153.49
SurePrice⁵	\$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$166.49
SurePrice⁵	\$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited	\$176.49
SurePrice⁵	\$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime [®] , Starz [®] , The Movie Channel [®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$193.49
SurePrice⁵	\$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$221.49
SurePrice⁵	\$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited	\$251.49
SurePrice⁵	\$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$140.99
SurePrice⁵	\$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$148.49
SurePrice⁵	\$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$166.49
SurePrice⁵	\$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$176.49
SurePrice⁵	\$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Streampix ²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$79.95	\$18.00	\$18.00	\$18.00	Included	Included	Included
Extreme Pro Speed Upgrade ³⁵	\$99.95	\$25.00	\$25.00	\$25.00	\$7.00	\$7.00	\$7.00
Gigabit Speed Upgrade ³⁵	\$104.95	\$30.00	\$30.00	\$30.00	\$12.00	\$12.00	\$12.00
Gigabit Pro Speed Upgrade ^{35,36}	\$299.95	\$238.00	\$238.00	\$238.00	\$220.00	\$220.00	\$220.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.



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DOUBLE PLAY PACKAGES

Internet Plus	
Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$85.95
SurePrice⁵	\$64.99
Internet Pro Plus with HBO®	
Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$92.95
SurePrice⁵	\$74.99
Internet Pro Plus with Showtime®	
Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99
Preferred XF Double Play	
Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99
Premier XF Double Play	
Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino	
Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$85.95
SurePrice⁵	\$64.99
Economy Plus Latino Double Play	
Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99
Starter Latino Double Play	
Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99
Preferred Latino Double Play	
Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic^{13,16}	\$12.00
Broadcast TV Fee (all areas)	\$8.00
Franchise Related Cost^{15,16}	\$0.09
Expanded Basic¹⁴ Includes TV Box and remote for primary outlet	\$57.95

DIGITAL SERVICES

Digital Economy	
Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95

Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO®⁷	\$15.00
Showtime®⁷	\$12.00
Starz®⁷	\$12.00
Cinemax®⁷	\$12.00
The Movie Channel®⁷	\$12.00
Playboy®⁷	\$15.00
Digital Preferred Tier¹⁸ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
Family Tier¹⁷ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
Sports Entertainment Package⁸ Includes over 14 channels including NFL Red Zone and CBS Sports Network	\$9.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom DVR Service¹⁰	\$10.00
Service to Additional TV¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹⁹	\$7.45
Service to Additional TV with TV Adapter²¹	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99
PFC (Portuguese/Brazilian)	\$19.99
TV Globo & PFC (Portuguese/Brazilian)	\$24.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

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Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix ²³	\$4.99
Pay-Per-View and On Demand Movies and Events ²² (per title or event)	Prices Vary
Vivid On Demand Subscription ²⁴	\$19.99
Hustler On Demand Subscription ²⁴	\$19.99
TEN On Demand Subscription ²⁴	\$19.99
Girlfriends Films On Demand ²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand ²⁴	\$19.99
Urban Fantasy On Demand ²⁴	\$19.99
Falcon On Demand ²⁴	\$19.99
Homegrown Amateur On Demand ²⁴	\$19.99
Evil Angel ²⁴	\$19.99
Mature Lust ²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings [®]	Call 1-800-XFINITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.60

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{25,26} (Standard Installation)	\$40.00	N/A
Wired Home ^{25,26} (Standard Installation)	\$40.00	N/A
Professional Installation ^{26,27}	\$79.99	N/A
Installation of each Additional Outlet ²⁸	\$7.25	\$35.00
Activation of each Additional Outlet ²⁸	\$7.25	\$35.00
Relocate Additional Outlet ²⁸	\$7.25	\$35.00
Connect VCR/DVD ²⁸	\$11.00	\$32.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.50

Hourly Service Charge ²⁶ For custom installation work	\$40.00
In-Home Service Visit (XFINITY TV)	\$39.00
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ²⁹ (per month)	\$6.75
Service Protection Plan ³⁰ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance

Late Fee

Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
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Unreturned or Damaged Equipment Fees ³¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide [®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,32}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
XFINITY Voice—Local with More With TV or Internet Service	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
XFINITY Voice—Local with More With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$11.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³¹ (per piece, per occurrence)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY INTERNET^{1,33}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁴	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$89.95	\$76.95
Blast!	\$92.95	\$79.95
Extreme Pro³⁵	\$99.95	\$86.95
Gigabit³⁵	\$104.95	\$91.95
Gigabit Pro^{35,36}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$11.00
Ciena 3931 Modem & Netgear Wireless Router Rental³⁷		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
		Replacement
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)		Cost

¹ Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.

² Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.

³ XFINITY Home Secure requires a 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information on XFINITY Home Security go to www.xfinity.com/home.

⁴ SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

⁵ SurePrice only available to qualifying 12 month promotional packages.

⁶ AnyRoom DVR Service is included with HD Premier XF Triple Play and HD Complete XF Triple Play if AnyRoom DVR Service is installed on primary outlet.

⁷ Requires TV Box or CableCARD and Limited Basic.

⁸ Requires Digital Starter.

⁹ Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.

¹⁰ Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

¹¹ Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.

¹² Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

¹³ Requires TV Adapter, CableCARD or TV Box.

¹⁴ Requires Limited Basic.

¹⁵ Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

¹⁶ Discounts of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

¹⁷ Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

¹⁸ Requires Digital Starter or Starter Latino TV.

¹⁹ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.

²⁰ Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.

²¹ Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

²² Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

²³ Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.

²⁴ Requires Limited Basic and TV Box. Not available in all areas.

²⁵ Applies to XFINITY TV only installations.

²⁶ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

²⁷ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.

²⁸ Initial installation of Service charges apply to XFINITY TV only installations.

²⁹ Applies to XFINITY TV Digital Starter and above and Starter Latino TV.

³⁰ See <http://www.xfinity.com/spp> for information on Service Protection Plan.

³¹ Contact 1-800-XFINITY for questions regarding equipment replacement charges.

³² Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermsofservice/comcastdigitalvoice/cdvratepricing.html>.

³³ Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

³⁴ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

³⁵ Not available in all areas. May require installation and non-refundable installation charge.

³⁶ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

³⁷ Requires Gigabit Pro.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LUV406303, LUV406264, LUV406190, LUV406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FA/LV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104,-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

SUPPLEMENT - In addition to the price changes listed on the general IMPORTANT INFORMATION REGARDING XFINITY SERVICES AND RATES NOTICE, the prices for the following services will also change.

Effective December 20, 2017

TRIPLE PLAY PACKAGES	Current	New
MDU Preferred Extra Triple Play	\$119.99	\$124.99
MDU Preferred Triple Play	\$107.99	\$112.99

INTERNET SERVICES	Current	New
Galaxy with modem rental	\$58.95	\$59.95
NetOne with modem rental	\$58.95	\$59.95

SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION	Current	New
Value Plus Triple Play Bundle	\$136.49	\$141.49
Value Plus LD Triple Play Bundle	\$136.49	\$141.49
Economy Video Triple Play Bundle	\$149.85	\$154.85
HD Starter Triple Play Bundle	\$156.49	\$161.49
HD Preferred Plus Triple Play Bundle	\$181.49	\$186.49
HD Preferred Plus with Sports Triple Play Bundle	\$191.49	\$196.49
MDU HD Preferred Triple Play	\$117.99	\$122.99
MDU HD Preferred Plus Triple Play	\$137.99	\$142.99
MDU Preferred Plus Triple Play	\$127.99	\$132.99
MultiLatino Ultra Triple Play	\$156.49	\$161.49
MultiLatino HD Ultra Triple Play	\$166.49	\$171.49
MultiLatino HD Ultra Plus Triple Play	\$186.49	\$191.49
MultiLatino HD Total Triple Play	\$211.49	\$216.49
Performance Extra Double Play	\$72.95	\$75.95
Blast Extra Double Play	\$85.95	\$90.95
Blast Plus Double Play	\$95.95	\$100.95
Blast Plus with HBO Double Play	\$102.95	\$107.95
HD Entertainment Double Play	\$149.99	\$154.99
Internet Extreme 150 Speed Upgrade (Triple Play Rewards)	\$25.00	\$20.00
Sports Entertainment Package (Triple Play Rewards)	\$8.95	\$9.95

ADDITIONAL IMPORTANT INFORMATION:

Effective December 20, 2017, the **XFINITY 2150 Latino Double Play** package will be renamed to **Basic Latino Double Play** and the **XFINITY 3150 Latino Triple Play** package will be renamed to **Basic Latino Triple Play**. The price and services received with these packages are not affected by these changes.

Starting December 20, 2017, due to increased business costs, the price of **XFINITY Instant TV Sports and News** pack will increase from \$25.00 to \$28.25 per month. Taxes and fees apply.