

# IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

Lowell, MA

Effective December 20, 2017

<b>TRIPLE PLAY PACKAGES</b>	Current	New
<b>Starter XF Triple Play Bundle</b>	\$148.49	\$153.49
<b>Preferred XF Triple Play Bundle</b>	\$161.49	\$166.49
<b>HD Preferred XF Triple Play Bundle</b>	\$171.49	\$176.49
<b>HD Preferred Extra XF Triple Play Bundle</b>	\$188.49	\$193.49
<b>HD Premier XF Triple Play Bundle</b>	\$216.49	\$221.49
<b>HD Complete XF Triple Play Bundle</b>	\$246.49	\$251.49
<b>Economy Plus Latino Triple Play</b>	\$135.99	\$140.99
<b>Starter Latino Triple Play</b>	\$143.49	\$148.49
<b>Preferred Latino Triple Play</b>	\$161.49	\$166.49
<b>Preferred Extra Latino</b>	\$171.49	\$176.49

<b>DOUBLE PLAY PACKAGES</b>	Current	New
<b>Internet Plus</b>	\$82.95	\$85.95
<b>Internet Pro Plus with HBO®</b>	\$89.95	\$92.95
<b>Internet Pro Plus with Showtime®</b>	\$86.95	\$89.95
<b>Internet Plus Latino</b>	\$82.95	\$85.95

<b>XFINITY TV</b>	Current	New
<b>Broadcast TV Fee</b>	\$7.00	\$8.00
<b>Regional Sports Fee</b>	\$5.00	\$6.95

<b>XFINITY TV EQUIPMENT</b>	Current	New
<b>CableCARD</b> (second card in same device)	\$65	\$60

<b>INSTALLATION FEES (Effective 1/1/18)</b>	Current	New
<b>Unwired Home</b> - Initial Installation of Service	\$29.00	\$40.00
<b>Wired Home</b> - Initial Installation of Service	\$29.00	\$40.00
<b>Installation of each Additional Outlet</b> - Initial Installation of Service	\$14.05	\$7.25
<b>Installation of each Additional Outlet</b> - After Initial Installation of Service	\$31.55	\$35.00
<b>Activation of each Additional Outlet</b> - Initial Installation of Service	\$5.60	\$7.25
<b>Activation of each Additional Outlet</b> - After Initial Installation of Service	\$22.50	\$35.00
<b>Relocate Additional Outlet</b> - Initial Installation of Service	\$14.10	\$7.25
<b>Relocate Additional Outlet</b> - After Initial Installation of Service	\$30.70	\$35.00
<b>Connect VCR/DVD</b> - Initial Installation of Service	\$8.00	\$11.00

<b>Connect VCR/DVD</b> - After Initial Installation of Service	\$20.25	\$32.00
--	---------	---------

<b>INSTALLATION FEES (Effective 1/1/18) Cont.</b>	Current	New
<b>Upgrade of Service</b>	\$29.05	\$40.00
<b>Downgrade of Service</b>	\$13.20	\$17.50
<b>Hourly Service Charge</b>	\$35.20	\$40.00
<b>In-Home Service Visit</b>	\$36.95	\$39.00

<b>XFINITY® Voice</b>	Current	New
<b>Internet/Voice Equipment Rental</b>	\$10.00	\$11.00

<b>XFINITY® Internet</b>	Current	New
<b>Performance Pro</b> - XFINITY Internet Service Only	\$84.95	\$89.95
<b>Performance Pro</b> - with XFINITY TV or Voice Service	\$71.95	\$76.95
<b>Blast!</b> - XFINITY Internet Service Only	\$87.95	\$92.95
<b>Blast!</b> - with XFINITY TV or Voice Service	\$74.95	\$79.95
<b>Performance Pro Speed Upgrade</b>	\$10.00	\$15.00
<b>Blast! Speed Upgrade</b>	\$13.00	\$18.00
<b>Extreme Pro Speed Upgrade</b>	\$12.00	\$7.00
<b>Gigabit Speed Upgrade</b>	\$17.00	\$12.00
<b>Gigabit Pro Speed Upgrade</b>	\$225.00	\$220.00
<b>Internet/Voice Equipment Rental</b>	\$10.00	\$11.00

## Services & Pricing

Effective January 1, 2018

1-800-XFINITY | xfinity.com

### LOWELL, MA

## BUNDLED PACKAGES<sup>1,2</sup>

### QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add <sup>3</sup>	\$39.95
<b>For SurePrice add<sup>4</sup></b>	<b>\$35.00</b>

### TRIPLE PLAY PACKAGES

#### Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$153.49
<b>SurePrice<sup>5</sup></b>	<b>\$124.99</b>

#### Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$166.49
<b>SurePrice<sup>5</sup></b>	<b>\$144.99</b>

#### HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz <sup>®</sup> for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited	\$176.49
<b>SurePrice<sup>5</sup></b>	<b>\$154.99</b>

#### HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime <sup>®</sup> , Starz <sup>®</sup> , The Movie Channel <sup>®</sup> and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$193.49
<b>SurePrice<sup>5</sup></b>	<b>\$174.99</b>

#### HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$221.49
<b>SurePrice<sup>5</sup></b>	<b>\$194.99</b>

#### HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited	\$251.49
<b>SurePrice<sup>5</sup></b>	<b>\$224.99</b>

### XFINITY LATINO TRIPLE PLAY PACKAGES

#### Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$140.99
<b>SurePrice<sup>5</sup></b>	<b>\$124.99</b>

#### Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$148.49
<b>SurePrice<sup>5</sup></b>	<b>\$134.99</b>

#### Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$166.49
<b>SurePrice<sup>5</sup></b>	<b>\$144.99</b>

#### Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz <sup>®</sup> for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$176.49
<b>SurePrice<sup>5</sup></b>	<b>\$154.99</b>

### XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF <sup>6</sup>	HD Complete XF <sup>6</sup>
HBO <sup>®</sup>	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime <sup>®</sup>	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz <sup>®</sup>	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax <sup>®</sup>	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel <sup>®</sup>	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package <sup>8</sup>	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Streampix <sup>23</sup>	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service <sup>9</sup>	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service <sup>10</sup>	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV <sup>11</sup>	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee <sup>12</sup>	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$79.95	\$18.00	\$18.00	\$18.00	Included	Included	Included
Extreme Pro Speed Upgrade <sup>35</sup>	\$99.95	\$25.00	\$25.00	\$25.00	\$7.00	\$7.00	\$7.00
Gigabit Speed Upgrade <sup>35</sup>	\$104.95	\$30.00	\$30.00	\$30.00	\$12.00	\$12.00	\$12.00
Gigabit Pro Speed Upgrade <sup>35,36</sup>	\$299.95	\$238.00	\$238.00	\$238.00	\$220.00	\$220.00	\$220.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to [xfinity.com/policies](http://xfinity.com/policies).

UN0000421

## DOUBLE PLAY PACKAGES

<b>Internet Plus</b>	
Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$85.95
<b>SurePrice<sup>5</sup></b>	\$64.99
<b>Internet Pro Plus with HBO®</b>	
Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$92.95
<b>SurePrice<sup>5</sup></b>	\$74.99
<b>Internet Pro Plus with Showtime®</b>	
Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$89.95
<b>SurePrice<sup>5</sup></b>	\$74.99
<b>Preferred XF Double Play</b>	
Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
<b>SurePrice<sup>5</sup></b>	\$109.99
<b>Premier XF Double Play</b>	
Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
<b>SurePrice<sup>5</sup></b>	\$139.99

## XFINITY LATINO DOUBLE PLAY PACKAGES

<b>Internet Plus Latino</b>	
Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$85.95
<b>SurePrice<sup>5</sup></b>	\$64.99
<b>Economy Plus Latino Double Play</b>	
Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
<b>SurePrice<sup>5</sup></b>	\$99.99
<b>Starter Latino Double Play</b>	
Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
<b>SurePrice<sup>5</sup></b>	\$109.99
<b>Preferred Latino Double Play</b>	
Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
<b>SurePrice<sup>5</sup></b>	\$119.99

## XFINITY TV<sup>1</sup>

### BASIC SERVICES

<b>Limited Basic<sup>13,16</sup></b>	\$12.00
<b>Broadcast TV Fee</b> (all areas)	\$8.00
<b>Franchise Related Cost<sup>15,16</sup></b>	\$0.09
<b>Expanded Basic<sup>14</sup></b> Includes TV Box and remote for primary outlet	\$57.95

### DIGITAL SERVICES

<b>Digital Economy</b>	
Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
<b>With XFINITY Voice or Internet Service</b>	\$37.95
<b>Digital Starter</b> Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$69.95
<b>Digital Preferred</b> Includes Digital Starter and the Digital Preferred Tier	\$87.90
<b>Digital Premier</b> Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
<b>Basic Latino TV</b> Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
<b>Economy Latino TV</b> Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95

<b>Economy Plus Latino TV</b> Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
<b>Starter Latino TV</b> Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95

## XFINITY TV SERVICES

<b>HBO®<sup>7</sup></b>	\$15.00
<b>Showtime®<sup>7</sup></b>	\$12.00
<b>Starz®<sup>7</sup></b>	\$12.00
<b>Cinemax®<sup>7</sup></b>	\$12.00
<b>The Movie Channel®<sup>7</sup></b>	\$12.00
<b>Playboy®<sup>7</sup></b>	\$15.00
<b>Digital Preferred Tier<sup>18</sup></b> Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
<b>Digital Preferred Tier plus One Premium</b> Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
<b>Digital Preferred Tier with HBO®</b> Includes Digital Preferred Tier and HBO®	\$32.95
<b>Digital Premier Tier</b> Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
<b>Family Tier<sup>17</sup></b> Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
<b>Sports Entertainment Package<sup>8</sup></b> Includes over 14 channels including NFL Red Zone and CBS Sports Network	\$9.95
<b>HD Technology Fee<sup>12</sup></b>	\$9.95
<b>DVR Service<sup>9</sup></b>	\$10.00
<b>AnyRoom DVR Service<sup>10</sup></b>	\$10.00
<b>Service to Additional TV<sup>11</sup></b>	\$9.95
with DVR Service <sup>9</sup>	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD <sup>19</sup>	\$7.45
<b>Service to Additional TV with TV Adapter<sup>21</sup></b>	\$5.99

## INTERNATIONAL SELECTIONS<sup>7</sup>

<b>Rai Italia</b> (Italian)	\$9.99
<b>TV5 MONDE</b> (French)	\$9.99
<b>CTI-Zhong Tian Channel</b> (Chinese/Mandarin)	\$11.99
<b>RTN</b> (Russian)	\$14.99
<b>Willow Plus</b> (South Asian/Cricket Sport)	\$14.99
<b>Zee TV</b> (South Asian)	\$14.99
<b>SIC International</b> (Portuguese)	\$9.99
<b>TV Globo</b> (Portuguese/Brazilian)	\$19.99
<b>PFC</b> (Portuguese/Brazilian)	\$19.99
<b>TV Globo &amp; PFC</b> (Portuguese/Brazilian)	\$24.99

## PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES<sup>20</sup>

<b>Eros Now On Demand</b>	\$12.99
<b>Eros Now On Demand</b> w/a South Asian international selection	\$9.99
<b>here! TV On Demand</b>	\$7.99
<b>The Jewish Channel On Demand</b>	\$6.99
<b>Disney Family Movies On Demand</b>	\$5.99
<b>Gaiam TV Fit &amp; Yoga On Demand</b>	\$6.99
<b>Lifetime Movie Club On Demand</b>	\$3.99
<b>History Vault On Demand</b>	\$4.99

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to [xfinity.com/policies](http://xfinity.com/policies).

UN0000421

<b>Kidstream On Demand</b>	\$4.99
<b>Grokker Yoga Fitness On Demand</b>	\$6.99
<b>UP Faith and Family On Demand</b>	\$4.99
<b>Anime Network On Demand</b>	\$6.99
<b>Stingray Karaoke On Demand</b>	\$6.99
<b>DOGTV On Demand</b>	\$4.99
<b>Gaia On Demand</b>	\$9.99
<b>AMC Premiere On Demand</b>	\$5.99
<b>FX+ On Demand</b>	\$5.99
<b>Stingray Classica On Demand</b>	\$6.99
<b>Streampix<sup>23</sup></b>	\$4.99
<b>Pay-Per-View and On Demand Movies and Events<sup>22</sup></b> (per title or event)	Prices Vary
<b>Vivid On Demand Subscription<sup>24</sup></b>	\$19.99
<b>Hustler On Demand Subscription<sup>24</sup></b>	\$19.99
<b>TEN On Demand Subscription<sup>24</sup></b>	\$19.99
<b>Girlfriends Films On Demand<sup>24</sup></b>	\$19.99
<b>Too Much for TV On Demand</b>	\$14.99
<b>Wicked On Demand<sup>24</sup></b>	\$19.99
<b>Urban Fantasy On Demand<sup>24</sup></b>	\$19.99
<b>Falcon On Demand<sup>24</sup></b>	\$19.99
<b>Homegrown Amateur On Demand<sup>24</sup></b>	\$19.99
<b>Evil Angel<sup>24</sup></b>	\$19.99
<b>Mature Lust<sup>24</sup></b>	\$19.99

#### SPORTS PACKAGES<sup>20</sup>

<b>MLB Extra Innings<sup>®</sup></b>	Call 1-800-XFINITY for pricing
<b>NHL<sup>®</sup> Center Ice<sup>®</sup></b>	Call 1-800-XFINITY for pricing
<b>NBA League Pass</b>	Call 1-800-XFINITY for pricing

#### XFINITY TV EQUIPMENT

<b>TV Box Limited Basic</b>	\$1.00
<b>TV Box</b>	\$2.50
<b>Remote</b>	\$0.18
<b>HD TV Box Limited Basic</b>	\$1.80
<b>TV Adapter</b> (Limited Basic — Primary TV)	\$0.00
<b>TV Adapter</b> (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
<b>TV Adapter</b> (Limited Basic — 3rd Additional TV)	\$0.50
<b>CableCARD</b> (first card in device)	\$0.00
<b>CableCARD</b> (second card in same device)	\$0.60

#### INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
<b>Unwired Home<sup>25,26</sup></b> (Standard Installation)	\$40.00	N/A
<b>Wired Home<sup>25,26</sup></b> (Standard Installation)	\$40.00	N/A
<b>Professional Installation<sup>26,27</sup></b>	\$79.99	N/A
<b>Installation of each Additional Outlet<sup>28</sup></b>	\$7.25	\$35.00
<b>Activation of each Additional Outlet<sup>28</sup></b>	\$7.25	\$35.00
<b>Relocate Additional Outlet<sup>28</sup></b>	\$7.25	\$35.00
<b>Connect VCR/DVD<sup>28</sup></b>	\$11.00	\$32.00
<b>Upgrade of Service</b> (In-home visit required)		\$40.00
<b>Downgrade of Service</b> (In-home visit required)		\$17.50

<b>Hourly Service Charge<sup>26</sup></b> For custom installation work	\$40.00
<b>In-Home Service Visit</b> (XFINITY TV)	\$39.00
<b>XFINITY Internet Gigabit Pro Professional Installation</b> (per occurrence)	\$500.00
<b>Wireless Networking On-Site Professional Set-Up</b> (Separate trip, per occurrence)	\$99.95
<b>Wireless Networking On-Site Professional Set-Up</b> (each additional device over 4 devices per occurrence)	\$29.95

#### REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
<b>Reactivation - TV</b>	\$1.99
<b>Reactivation - Internet</b>	\$6.00
<b>Reactivation - Voice</b>	\$6.00

#### MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

<b>Customer-Owned Video Equipment Credit</b> See <a href="http://www.comcast.com/equipmentpolicy">www.comcast.com/equipmentpolicy</a> for additional information	\$2.50
<b>Regional Sports Fee<sup>29</sup></b> (per month)	\$6.75
<b>Service Protection Plan<sup>30</sup></b> (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See <a href="http://xfinity.com/spp">xfinity.com/spp</a> for terms.	\$5.95
<b>Field Collection Charge</b> Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
<b>Returned Payment Item</b> (each)	\$20.00

#### Late Fee

<b>Agent Assisted Payment</b> For payment made by phone with a Customer Care Representative	5% of overdue balance
	\$5.99

<b>Unreturned or Damaged Equipment Fees<sup>31</sup></b> (per piece)	Replacement Cost
<b>Self Install Kit Shipping and Handling</b> (Standard Shipping)	\$15.00
<b>Self Install Kit Shipping and Handling</b> (Priority Shipping)	\$29.95
<b>Accessory Shipping and Handling</b>	\$5.95
<b>TV Guide<sup>®</sup> Weekly Magazine</b> (per month)	\$4.20

#### XFINITY VOICE<sup>1,32</sup>

<b>XFINITY Voice—Unlimited With TV and Internet Service</b>	\$44.95
	\$39.95
<b>XFINITY Voice—Local with More With TV or Internet Service</b>	\$34.95
	\$24.95

#### CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
<b>Carefree Minutes Latin America 300</b>	\$9.95
<b>Carefree Minutes World Select 300</b>	\$9.95

#### OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

<b>Voicemail</b>	\$3.95
<b>Additional Line with Calling Features</b>	\$21.95
<b>Additional Line without Calling Features</b>	\$11.95
<b>Internet/Voice Equipment Rental</b>	\$11.00
<b>In-Home Service Visit</b> (per occurrence)	\$40.00
<b>Unreturned or Damaged Equipment Fees<sup>31</sup></b> (per piece, per occurrence)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to [xfinity.com/policies](http://xfinity.com/policies).

UN0000421

SA8HF1J0

# XFINITY INTERNET<sup>1,33</sup>

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
<b>Performance Starter<sup>34</sup></b>	\$49.95	\$49.95
<b>Performance</b>	\$74.95	\$61.95
<b>Performance Pro</b>	\$89.95	\$76.95
<b>Blast!</b>	\$92.95	\$79.95
<b>Extreme Pro<sup>35</sup></b>	\$99.95	\$86.95
<b>Gigabit<sup>35</sup></b>	\$104.95	\$91.95
<b>Gigabit Pro<sup>35,36</sup></b>	\$299.95	\$299.95
<b>Internet/Voice Equipment Rental</b>		\$11.00
<b>Ciena 3931 Modem &amp; Netgear Wireless Router Rental<sup>37</sup></b>		\$19.95
<b>Additional IP Address (first)</b>		\$4.95
<b>Additional IP Address (each additional, up to 3 additional)</b>		\$9.00
<b>Wireless Adapter (each, one-time charge)</b>		\$30.00
<b>Gigabit Pro Activation Fee (per occurrence)</b>		\$500.00
<b>In-Home Service Visit (per occurrence)</b>		\$40.00
<b>Unreturned or Damaged Equipment Fees<sup>31</sup> (per piece, per occurrence)</b>		Replacement Cost

- 1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit [www.xfinity.com/equipmentpolicy](http://www.xfinity.com/equipmentpolicy). ©2017 Comcast. All rights reserved.
- 2 Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.
- 3 XFINITY Home Secure requires a 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information on XFINITY Home Security go to [www.xfinity.com/home](http://www.xfinity.com/home).
- 4 SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- 5 SurePrice only available to qualifying 12 month promotional packages.
- 6 AnyRoom DVR Service is included with HD Premier XF Triple Play and HD Complete XF Triple Play if AnyRoom DVR Service is installed on primary outlet.
- 7 Requires TV Box or CableCARD and Limited Basic.
- 8 Requires Digital Starter.
- 9 Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 10 Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 11 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 12 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 13 Requires TV Adapter, CableCARD or TV Box.
- 14 Requires Limited Basic.
- 15 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 16 Discounts of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 17 Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- 18 Requires Digital Starter or Starter Latino TV.
- 19 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- 20 Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.
- 21 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 22 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

- 23 Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- 24 Requires Limited Basic and TV Box. Not available in all areas.
- 25 Applies to XFINITY TV only installations.
- 26 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 27 Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- 28 Initial Installation of Service charges apply to XFINITY TV only installations.
- 29 Applies to XFINITY TV Digital Starter and above and Starter Latino TV.
- 30 See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- 31 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 32 Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdrstaterpricing.html>.
- 33 Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- 34 Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- 35 Not available in all areas. May require installation and non-refundable installation charge.
- 36 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 37 Requires Gigabit Pro.

## XFINITY Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: P6CA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104, -1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

## MS: 15018010

Valid 4/19/17. See [www.xfinity.com/home-security](http://www.xfinity.com/home-security) for current list.