



March 26, 2018

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Xfinity TV Changes - Updates

Dear City Cable Coordinator:

As part of our continuing effort to keep you informed, I wanted to share with you the following updates regarding Xfinity TV changes.

Effective May 9, 2018, The Weather Channel will only be available on Expanded Basic, Family Tier and new Sports & News tier; Cartoon Network will only be available on Digital Preferred and new Kids & Family tier; Disney Channel will only be available on Expanded Basic, Family Tier and Kids & Family tier; TruTV will only be available on Expanded Basic; Food Network will only be available on Expanded Basic, Family Tier, and new Entertainment tier; OWN will only be available on Expanded Basic and Economy Plus Latino, and Starter Latino. The following channels will be added to Digital Economy: BBC World News, Bloomberg, Hallmark Movies & Mysteries and Smithsonian. Big Ten Network, NBC Sports Bay OOM, NBC Sports Chicago OOM, Outside TV and Sports Net-NY OOM will no longer be available.

MGM HD will no longer be available starting on June 1st and NFL Network will only be available on Digital Preferred and Sports Entertainment Package starting on July 1st.

Customers are receiving this information, in advance, via bill message.

If you have any questions, please do not hesitate to contact me at 508-647-1418.

Sincerely,

Greg Franks

Greg Franks, Sr. Manager
Government Affairs