



May 11, 2018

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Xfinity TV Changes

Dear City Cable Coordinator:

As part of our commitment to keep you informed of changes impacting Comcast customers in your community, please find below the following changes:

- On or about June 25, 2018, the names of some of our products, services and equipment will change to help simplify our customer experience. For example, 'Digital Converter' will change to 'TV Box', 'Digital Additional Outlet Service' will change to 'Service to Additional TV' and 'Digital Transport Adapter' will change to 'TV Adapter'. Customers will notice these changes on their bill and can visit xfinity.com/billnamechanges for details.
- Beginning on or about July 10, 2018, WDPX (ION Life) will be added to ch 58; QVC will move from ch 58 to ch 82.

Customers are receiving this information via bill message. However should you have any questions, please do not hesitate to contact me at 508-647-1418.

Sincerely,

Greg Franks

Greg Franks, Sr. Manager
Government Affairs