



April 13, 2020

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Programming Changes

Dear City Cable Coordinator:

We are committed to keeping you and our customers informed about changes to Xfinity TV services. Accordingly, please note the following changes to our channel lineup:

- Starting May 5, 2020, CLEO will move from the Digital Preferred Tier to the Expanded Basic tier and the Entertainment genre pack, making it available to more customers.
- Effective May 13, 2020, the Sports Entertainment Package will be renamed More Sports & Entertainment Package.
- On or before June 30, 2020, ESPN Goal Line/ESPN Bases Loaded plans to terminate service. The channel is currently dormant as there are no college baseball or football games expected to be played before June 30th.

Should you have any questions, please feel free to contact me at 508-647-1418.

Very truly yours,

Greg Franks

Greg Franks, Sr. Manager
Government Affairs