

Form 500 Service Interruption Data

Code Key: Duration of Service Interruption

<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

| Town | Year | Date of Service Interruption | Subscribers | Duration of Service Interruption (see Code Key above) |
|--------|------|------------------------------|-------------|---|
| Lowell | 2020 | 10/18/2020 9:23:00 AM | 23551 | 1 |
| Lowell | 2020 | 10/18/2020 9:23:00 AM | 23551 | 1 |
| Lowell | 2020 | 10/18/2020 10:37:00 AM | 23551 | 1 |
| Lowell | 2020 | 10/18/2020 9:23:00 AM | 23551 | 1 |
| Lowell | 2020 | 10/19/2020 3:30:00 PM | 23551 | 1 |
| Lowell | 2020 | 10/22/2020 12:07:00 PM | 23551 | 1 |
| Lowell | 2020 | 10/23/2020 3:01:00 PM | 23551 | 1 |
| Lowell | 2020 | 10/18/2020 9:19:00 AM | 23551 | 1 |
| Lowell | 2020 | 10/28/2020 6:54:00 PM | 23551 | 1 |
| Lowell | 2020 | 8/27/2020 6:01:00 PM | 23551 | 1 |
| Lowell | 2020 | 10/29/2020 9:34:00 PM | 23551 | 1 |
| Lowell | 2020 | 10/28/2020 5:49:00 PM | 23551 | 1 |
| Lowell | 2020 | 10/9/2020 7:59:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/29/2020 1:26:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/28/2020 8:28:00 AM | 23551 | 1 |
| Lowell | 2020 | 9/22/2020 6:27:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/15/2020 5:36:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/15/2020 5:32:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/7/2020 5:23:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/7/2020 5:23:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/7/2020 5:23:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/7/2020 5:23:00 PM | 23551 | 1 |
| Lowell | 2020 | 8/27/2020 6:01:00 PM | 23551 | 1 |
| Lowell | 2020 | 10/30/2020 5:22:00 PM | 23551 | 1 |
| Lowell | 2020 | 9/15/2020 5:30:00 PM | 23551 | 1 |
| Lowell | 2020 | 11/30/2020 5:37:00 PM | 23551 | 1 |
| Lowell | 2020 | 12/27/2020 1:05:00 PM | 23551 | 1 |
| Lowell | 2020 | 7/22/2020 4:18:00 PM | 23551 | 1 |

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<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

| | | |
|--------|------------------------|---|
| Lowell | 12/26/2020 7:03:00 AM | 1 |
| Lowell | 8/19/2020 1:47:00 PM | 1 |
| Lowell | 12/19/2020 4:29:00 PM | 1 |
| Lowell | 12/17/2020 7:40:00 PM | 1 |
| Lowell | 12/17/2020 5:15:00 AM | 1 |
| Lowell | 12/16/2020 12:59:00 PM | 1 |
| Lowell | 12/16/2020 9:29:00 AM | 1 |
| Lowell | 12/16/2020 9:01:00 AM | 1 |
| Lowell | 12/16/2020 7:01:00 AM | 1 |
| Lowell | 12/19/2020 9:19:00 PM | 1 |
| Lowell | 12/6/2020 10:26:00 AM | 1 |
| Lowell | 10/30/2020 7:55:00 PM | 1 |
| Lowell | 11/25/2020 5:16:00 PM | 1 |
| Lowell | 11/25/2020 4:53:00 AM | 1 |
| Lowell | 11/23/2020 6:30:00 PM | 1 |
| Lowell | 11/23/2020 5:23:00 PM | 1 |
| Lowell | 11/22/2020 10:50:00 AM | 1 |
| Lowell | 11/22/2020 9:05:00 AM | 1 |
| Lowell | 11/19/2020 9:18:00 AM | 1 |
| Lowell | 11/13/2020 5:53:00 PM | 1 |
| Lowell | 11/12/2020 11:43:00 AM | 1 |
| Lowell | 11/11/2020 2:44:00 AM | 1 |
| Lowell | 11/10/2020 2:46:00 PM | 1 |
| Lowell | 11/4/2020 7:11:00 AM | 1 |
| Lowell | 12/16/2020 1:56:00 AM | 1 |
| Lowell | 2/28/2020 1:01:00 AM | 1 |
| Lowell | 5/15/2020 8:37:00 PM | 2 |
| Lowell | 5/13/2020 1:17:00 AM | 1 |
| Lowell | 4/25/2020 1:35:00 PM | 1 |
| Lowell | 4/18/2020 8:34:00 AM | 1 |
| Lowell | 4/13/2020 7:03:00 PM | 1 |

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<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

| | | |
|--------|-----------------------|---|
| Lowell | 4/5/2020 2:02:00 AM | 1 |
| Lowell | 4/4/2020 10:54:00 PM | 1 |
| Lowell | 4/2/2020 8:33:00 AM | 1 |
| Lowell | 3/23/2020 5:01:00 AM | 1 |
| Lowell | 3/11/2020 9:16:00 AM | 1 |
| Lowell | 5/16/2020 7:06:00 AM | 1 |
| Lowell | 2/28/2020 1:02:00 AM | 1 |
| Lowell | 2/7/2020 1:39:00 AM | 1 |
| Lowell | 2/28/2020 1:01:00 AM | 1 |
| Lowell | 2/21/2020 11:45:00 AM | 1 |
| Lowell | 2/8/2020 12:26:00 AM | 1 |
| Lowell | 2/7/2020 1:40:00 AM | 1 |
| Lowell | 8/17/2020 1:57:00 PM | 1 |
| Lowell | 2/3/2020 1:22:00 PM | 1 |
| Lowell | 7/27/2020 5:18:00 AM | 1 |
| Lowell | 1/22/2020 3:40:00 PM | 1 |
| Lowell | 1/20/2020 3:19:00 PM | 1 |
| Lowell | 1/18/2020 10:10:00 PM | 1 |
| Lowell | 1/3/2020 5:11:00 PM | 1 |
| Lowell | 3/2/2020 1:58:00 PM | 1 |
| Lowell | 7/15/2020 1:16:00 PM | 1 |
| Lowell | 5/19/2020 3:46:00 PM | 1 |
| Lowell | 8/11/2020 6:02:00 PM | 1 |
| Lowell | 8/4/2020 10:09:00 AM | 1 |
| Lowell | 7/31/2020 7:12:00 AM | 1 |
| Lowell | 7/29/2020 2:40:00 PM | 1 |
| Lowell | 7/28/2020 6:23:00 PM | 1 |
| Lowell | 7/27/2020 5:18:00 AM | 1 |
| Lowell | 7/19/2020 5:17:00 PM | 1 |
| Lowell | 2/2/2020 9:35:00 AM | 1 |
| Lowell | 7/16/2020 3:28:00 PM | 1 |

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| | | |
|--------|----------------------|---|
| Lowell | 7/8/2020 3:07:00 AM | 1 |
| Lowell | 7/8/2020 3:07:00 AM | 1 |
| Lowell | 6/23/2020 6:44:00 AM | 1 |
| Lowell | 5/25/2020 5:39:00 PM | 1 |
| Lowell | 7/17/2020 7:03:00 AM | 1 |
| Lowell | 6/4/2020 3:25:00 PM | 1 |
| Lowell | 7/8/2020 3:07:00 AM | 1 |
| Lowell | 6/25/2020 4:15:00 PM | 1 |
| Lowell | 7/8/2020 2:34:00 AM | 1 |
| Lowell | 7/8/2020 2:34:00 AM | 1 |
| Lowell | 7/8/2020 2:37:00 AM | 1 |
| Lowell | 7/8/2020 2:38:00 AM | 1 |
| Lowell | 7/8/2020 2:38:00 AM | 1 |
| Lowell | 7/8/2020 2:38:00 AM | 1 |
| Lowell | 7/8/2020 3:07:00 AM | 1 |
| Lowell | 6/3/2020 6:41:00 AM | 1 |