



December 17, 2021

Mrs. Eileen Donoghue, City Manager
Office of the City Manager
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Important Information—Price Change Update

Dear Mrs. Donoghue:

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services and pricing, we want to provide you with an update. The notice of Important Information regarding Xfinity Services and Pricing, included in customer bills between Nov 20th and Dec 19th, did not list a change to the service below in error:

	Current Price	New Price 12/20/21
Service to Additional TV with TV Box and Remote	\$7.50	\$8.50

Customers are receiving 30-day advanced notification of this change through a separate bill message on their bill and will receive a \$1 credit to account for appropriate notice of this change as applicable.

Please feel free to contact me at Gregory_Franks@comcast.com if you have any questions.

Very truly yours,

Greg Franks

Greg Franks, Sr. Manager
Government Affairs