



January 19, 2022

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Dear City Cable Coordinator:

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that on March 22, 2022, the following channel changes will occur:

- Afro will only be available in HD; Afro HD will move from Digital Preferred to Expanded Basic and Entertainment remaining on ch 1623.
- Kids Street HD will be added to Expanded Basic and Kids & Family ch 1772.

HD channels require HD Technology Fee and X1 TV Box or compatible customer owned device.

Customers are receiving notice of this information in their bill. Please feel free to contact me at Gregory_Franks@cable.comcast.com should you have any questions.

Very truly yours,

Greg Franks

Greg Franks, Sr. Manager
Government Affairs