



May 26, 2022

Mrs. Eileen Donoghue, City Manager  
Office of the City Manager  
City of Lowell  
375 Merrimack Street  
Lowell, MA 01852

Dear Mrs. Donoghue:

We are committed to keeping you and our customers informed about changes to Xfinity TV services. Accordingly, please note effective June 14, 2022, the subscription-only Russian language channels Channel One Russia, RTR Planeta, and Rossiya 24 will no longer be available through Xfinity and will be removed from any Russian language packages.

Customers are being provided this information via bill message.

Should you have any questions, please do not hesitate to contact me at [Gregory\\_Franks@comcast.com](mailto:Gregory_Franks@comcast.com).

Very truly yours,

*Greg Franks*

Greg Franks, Sr. Manager  
Government Affairs