



November 18, 2022

City Cable Coordinator  
City Hall - MIS Department  
City of Lowell  
375 Merrimack Street  
Lowell, MA 01852

***RE: Important Information—Price Changes***

Dear City Cable Coordinator:

At Comcast, we are always committed to delivering the entertainment and services that matter most to our customers in your community, as well as exciting experiences they won't find anywhere else. We are also focused on making our network stronger in order to meet our customers' current needs and future demands. As we continue to invest in our network, products, and services, the cost of doing business rises. Rising programming costs, most notably for broadcast TV and sports, continue to be the biggest factors driving price increases. While we absorb some of these costs, these fee increases affect service pricing. As a result, starting December 20, 2022, prices for certain services and fees will be increasing, including the Broadcast TV Fee and the Regional Sports Network Fee.

Enclosed are the notices customers will receive within their bill starting November 20, 2022. We know you may have questions about these changes. If I can be of any further assistance, please don't hesitate to contact me via email at [Gregory\\_Franks@comcast.com](mailto:Gregory_Franks@comcast.com).

Sincerely,

*Greg Franks*

Greg Franks, Sr. Manager  
Government & Regulatory Affairs

Enclosures: Customer Notices

**xfinity**

# Important information regarding your Xfinity services and pricing

Effective December 20, 2022

<b>Xfinity TV</b>	<b>Current</b>	<b>New</b>
Limited Basic	\$12.75	\$14.00
Broadcast TV Fee	\$23.10	\$27.25
Regional Sports Fee	\$14.10	\$14.45
Franchise Costs	\$0.14	\$0.16
Choice TV Select	\$32.50	\$37.50
Choice TV Select - with TV Box	\$41.00	\$47.50
Service to Additional TV with TV Adapter	\$8.50	\$10.00
TV Box and Remote	\$8.50	\$10.00
HD TV Box and Remote Limited Basic	\$8.50	\$10.00

<b>Pay-Per-View and On Demand Subscription Services</b>	<b>Current</b>	<b>New</b>
Acorn TV On Demand	\$5.99	\$6.99

<b>Installation</b>	<b>Current</b>	<b>New</b>
In-Home Service Visit - After Initial Installation of Service	\$70.00	\$100.00

<b>Xfinity Internet</b>	<b>Current</b>	<b>New</b>
Modem Rental	\$14.00	\$15.00

*Important Information – Price Changes  
December 20, 2022  
Additional Information*

In addition to the price changes listed in the attached general **Important Information Regarding Xfinity Services and Pricing**, customers subscribing to the services below will receive a bill message regarding the pricing change to their service.

**Bill Message Text:**

*“In addition to the price changes listed on the general Important Information Regarding Xfinity Services and Pricing, on December 20, 2022, the price of [package or service name from below] will increase from \$XX.XX to \$XX.XX per month. Prices exclude taxes and fees.”*

<b>SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS</b>	<b>Current</b>	<b>New</b>	<b>SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS Cont.</b>	<b>Current</b>	<b>New</b>
Digital Preferred Tier	\$17.95	\$20.00	Standard+ Double Play	\$110.99	\$114.99
Choice Limited TV	\$30.00	\$35.00	Select+ Double Play	\$139.99	\$141.99
Digital Preferred Package	\$85.22	\$87.27	Signature+ Double Play	\$169.99	\$171.99
Digital Preferred Tier with Showtime	\$29.95	\$32.00	Super+ Double Play	\$189.99	\$191.99
Digital Preferred Tier with The Movie Channel	\$29.95	\$32.00	Preferred & Internet Pkg (MDU)	\$91.89	\$94.89
Digital Preferred Tier with Cinemax	\$29.95	\$32.00	Economy Double Play	\$99.99	\$102.99
Digital Preferred Tier With HBO Max	\$32.94	\$34.99	Select Double Play	\$119.99	\$122.99
Choice Triple Play	\$99.99	\$100.99	Signature Double Play	\$139.99	\$142.99
Standard+ More Triple Play	\$130.99	\$131.99	Super Double Play	\$169.99	\$172.99
Select+ More Triple Play	\$159.99	\$160.99	Blast! Plus Double Play with HBO Max	\$109.99	\$112.99
Signature+ More Triple Play	\$189.99	\$190.99	Internet Pro Plus Double Play with HBO Max	\$94.99	\$97.99
Super+ More Triple Play	\$199.99	\$201.99	Internet Pro Plus Double Play with Showtime	\$91.99	\$94.99
Preferred Triple Play (MDU)	\$117.99	\$120.99	Premier Double Play with Performance Pro Int	\$189.99	\$192.99
Preferred Extra Triple Play	\$129.99	\$132.99	Internet Plus Latino Double Play	\$87.99	\$90.99
Select Triple Play	\$149.99	\$151.99	Internet Plus Double Play with Showtime	\$81.99	\$84.99
Signature Triple Play	\$169.99	\$171.99	Blast! Extra Double Play	\$92.99	\$95.99
Super Triple Play	\$199.99	\$201.99	Blast! Plus Double Play	\$102.99	\$105.99
HD Extra Bundle	\$162.99	\$165.99	Preferred Double Play	\$151.99	\$154.99
HD Plus Triple Play	\$187.99	\$190.99	Multilatino Double Play	\$136.99	\$139.99
Value Plus Triple Play	\$142.99	\$145.99	Internet Plus Double Play with HBO	\$87.99	\$90.99
MultiLatino Ultra Triple Play	\$162.99	\$165.99	Preferred Latino Double Play	\$169.99	\$172.99
MultiLatino Ultra Bundle	\$162.99	\$165.99	Performance Internet	\$64.95	\$67.00
MultiLatino Ultra HD Triple Play	\$172.99	\$175.99	Gigabit Pro Internet	\$299.95	\$300.00
MultiLatino HD Ultra Plus	\$192.99	\$195.99	Gigabit x2 Internet	\$129.95	\$130.00
MultiLatino Ultra Plus	\$192.99	\$195.99	Performance Starter Internet	\$59.95	\$65.00
Extra XF Bundle	\$154.99	\$157.99	Desi Pack	\$29.99	\$32.99
Preferred XF Bundle	\$167.99	\$170.99	Modem Rental	\$14.00	\$15.00

Starter Latino Triple Play	\$149.99	\$152.99
Multilatio Total HD Triple Play	\$217.99	\$220.99
HD Preferred XF Bundle	\$177.99	\$180.99
HD Preferred Plus XF Bundle	\$197.99	\$200.99
HD Premier Sports Bundle	\$222.99	\$225.99
HD Premier XF Bundle	\$222.99	\$225.99
HD Complete XF Bundle	\$241.99	\$244.99
Preferred Latino Triple Play	\$167.99	\$170.99
Preferred Extra Latino Triple Play	\$177.99	\$180.99
Economy Plus Latino Triple Play	\$142.99	\$145.99
HD Preferred Extra XF Bundle	\$194.99	\$197.99
Basic Pro Triple Play	\$112.99	\$115.99
Economy Pro Triple Play	\$120.99	\$123.99
Preferred Plus Triple Play (MDU)	\$139.99	\$142.99
HD Preferred Triple Play (MDU)	\$127.99	\$130.99
HD Preferred Plus Triple Play (MDU)	\$149.99	\$152.99
Choice Double Play	\$89.99	\$90.99

MyTV Choice Get Started	\$24.27	\$26.32
MyTV Choice Get Started with One Theme Pack	\$34.27	\$36.32
MyTV Choice Get Started with Two Theme Packs	\$44.27	\$46.32
MyTV Choice Get Started with Three Theme Packs	\$54.27	\$56.32
MyTV Choice Get Started Plus	\$42.27	\$44.32
MyTV Choice Get Started Plus with One Theme Pack	\$52.27	\$54.32
MyTV Choice Get Started with Two Theme Packs	\$62.27	\$64.32
MyTV Choice	\$109.99	\$114.49
MyTV Choice With One Theme Pack	\$119.99	\$122.99
MyTV Choice With Two Theme Packs	\$129.99	\$132.99
MyTV Choice With Three Theme Pack	\$139.99	\$142.99
MyTV Choice With Four Theme Packs	\$149.99	\$152.99
MyTV Choice Plus	\$126.99	\$129.99
MyTV Choice Plus With One Theme Pack	\$136.99	\$139.99
MyTV Choice Plus With Two Theme Packs	\$146.99	\$149.99
MyTV Choice Plus With Three Theme Packs	\$156.99	\$159.99

**Important Information - Price Changes**

**December 20, 2022**

**Additional Information Continued**

<b>SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS</b>	<b>Current</b>	<b>New</b>
PREMIER TIER W/SPORTS	\$ 59.95	\$ 62.00
DIGITAL PREMIER TIER WITH SPORTS	\$ 63.95	\$ 66.00
DIGITAL PREMIER TIER	\$ 64.95	\$ 67.00
TOTAL PREMIUM	\$ 64.95	\$ 67.00
INTERNET + LIMITED BASIC	\$ 82.69	\$ 85.99
PERFORMANCE INTERNET & VOICE	\$ 109.90	\$ 111.95
DIGITAL PREMIER WITH SPORTS AND 4 PREMIUM CHANNELS	\$ 125.20	\$ 127.25
DIGITAL PREMIER WITH SPORTS AND 5 PREMIUM CHANNELS	\$ 129.20	\$ 131.25
DOUBLE PLAY BUNDLE WITH BLAST! INTERNET & VOICE	\$ 129.90	\$ 131.95
DIGITAL PREMIER PACKAGE WITH 5 PREMIUM CHANNELS	\$ 130.20	\$ 132.25
EXTRA XF DOUBLE PLAY	\$ 130.20	\$ 132.25
STARTER LATINO DOUBLE	\$ 132.22	\$ 134.27
VALUE PLUS TRIPLE PLAY WITH UNLIMITED VOICE	\$ 142.99	\$ 135.15
EXTRA DOUBLE PLAY WITH UNLIMITED VOICE	\$ 150.20	\$ 152.25