



October 31, 2015

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Installation Rates

Dear City Cable Coordinator:

In keeping with our ongoing efforts to provide updates regarding our services, I am writing to inform you of some upcoming changes to our installation rates. On January 1, 2016, due to changes in business costs, the following installation rates will change:

Activate Pre-Existing Additional Outlet (After Initial Installation of Service) from \$22.95 to \$24.60,
Relocate Additional Outlet (After Initial Installation of Service) from \$30.30 to \$32.65
Connect DVR/DVD (Initial Installation of Service) from \$7.75 to \$8.20
Connect DVR/DVD (After Initial Installation of Service) from \$19.00 to \$19.60
Upgrade of Service from \$28.45 to \$29.45
Upgrade DVR Service from \$28.45 to \$29.45
Downgrade of Service from \$12.40 to \$12.45
In-Home Service Visit (XFINITY TV) from \$37.05 to \$37.15
Field Collection Charge from \$25.00 to \$30.00

Please be advised Customers are receiving notification, in advance via bill message, of these changes.

Should you have any questions, please do not hesitate to contact me at 978.825.2308.

Sincerely,

Ben Pearlman

Ben Pearlman, Sr. Manager
Government & Regulatory Affairs

*Prices listed above exclude applicable taxes and fees.