



July 15, 2015

City Cable Coordinator
City Hall - MIS Department
City of Lowell
375 Merrimack Street
Lowell, MA 01852

Re: Changes to XFINITY TV Service

Dear City Cable Coordinator:

We are writing to make you aware of some upcoming changes to our XFINITY TV Service in your community which will become effective beginning on July 15, 2015.

On this date our current Digital Premier service tier will be renamed Digital Premier with Sports and will no longer be available for new subscriptions after September 15, 2015. Customers who subscribe to this service prior to September 15, 2015 will continue to receive the service until they make a change to their services or they receive further notice.

Our current Premier XF Double Play bundle will be renamed Premier with Sports XF Double Play and will similarly no longer be available for new subscriptions. Customers who subscribe to this bundle will continue to receive the bundle until they make a change to their services or they receive further notice. We will offer a new Digital Premier service tier which will include Digital Preferred, HBO, Showtime, Starz, Cinemax and TMC for \$64.95 per month. Customers will be required to subscribe to Digital Starter service to receive Digital Premier service.

Lastly, we will be launching two new Double Play packages. Internet Pro Plus will be available and will include Digital Economy, Performance Pro Internet, Streampix and the customer's choice of either HBO at \$81.95 per month or Showtime at \$78.95 per month. Premier XF Double Play will be available at \$179.99 per month and will include the new Digital Premier tier and Performance Pro Internet.

Customers will be learning of these changes with their bills printed after July 14, 2015. If you have any questions about these changes, please feel free to reach out to me at 978.825.2308.

Sincerely,

Ben Pearlman

Ben Pearlman, Sr. Manager
Government & Regulatory Affairs

*Prices do not include applicable taxes and fees.