



November 17, 2016

City Cable Coordinator  
City Hall - MIS Department  
City of Lowell  
375 Merrimack Street  
Lowell, MA 01852

**RE: Important Information on Price Changes**

Dear City Cable Coordinator:

We are committed to delivering the entertainment and services our customers in your community rely on today, and the new experiences they will love down the road. As we continue to make improvements to our products and services, and as programmers charge more to carry their networks, our cost of doing business increases. As a result, starting December 20, 2016 prices for certain services and fees will be going up.

While some prices may have increased, we are always investing in technology to drive innovation. We are working hard to bring our customers great value every day and exciting new developments in the near future, including the following:

- The most TV shows and movies available On Demand
- Innovative X1 Voice Remote that makes searching for shows and movies easier
- Self-service options to save our customers time and adapt to their schedule
- Access to Netflix content on XFINITY X1
- Fastest, most reliable in-home WiFi
- Fastest Internet in America according to Speedtest.net
- More than 14 million WiFi hot spots nationwide

Customers will receive notice about these changes within their bill received after November 20, 2016. A copy of the notice is enclosed. If you have any questions about these changes, please feel free to contact me at 508-647-1418.

Sincerely,

*Greg Franks*

Greg Franks, Sr. Manager  
Government Affairs

Enclosure - Customer Notice

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**IMPORTANT PRICE CHANGE INFORMATION - SUPPLEMENT**

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November 20, 2016

In addition to the price changes listed on the IMPORTANT PRICE CHANGE NOTICE, the prices for the following services will change effective December 20, 2016.

	<b>Current Price</b>	<b>New Price 12/20/2016</b>		<b>Current Price</b>	<b>New Price 12/20/2016</b>
Performance Extra Bundle	\$67.95	\$72.95	MDU Preferred Plus Bundle	\$122.99	\$127.99
Blast Extra Bundle	\$80.95	\$85.95	MDU Preferred Double Play	\$86.90	\$91.90
Blast Plus	\$90.95	\$95.95	<b>Internet: Bolt-On w/Performance</b>		
Blast Plus w/HBO	\$97.95	\$102.95	Extreme 150	\$43.00	\$38.00
MultiLatino Ultra XF Double Play	\$135.85	\$140.85	<b>Internet: Bolt-On w/Blast!</b>		
MDU Preferred Bundle	\$102.99	\$107.99	Extreme 150	\$30.00	\$25.00
MDU HD Preferred Bundle	\$112.99	\$117.99			
MDU HD Preferred Plus Bundle	\$132.99	\$137.99			

If you currently have services on a promotional price or a minimum term agreement, the prices for those services will not be affected during the promotion or minimum term period.

Prices shown do not include federal, state and local taxes, fees or other related costs. Prices and services are subject to change. Call 1-800-COMCAST for additional details. ©2016 Comcast.



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