

City of Lowell (MA)

Overview of Divisional Performance

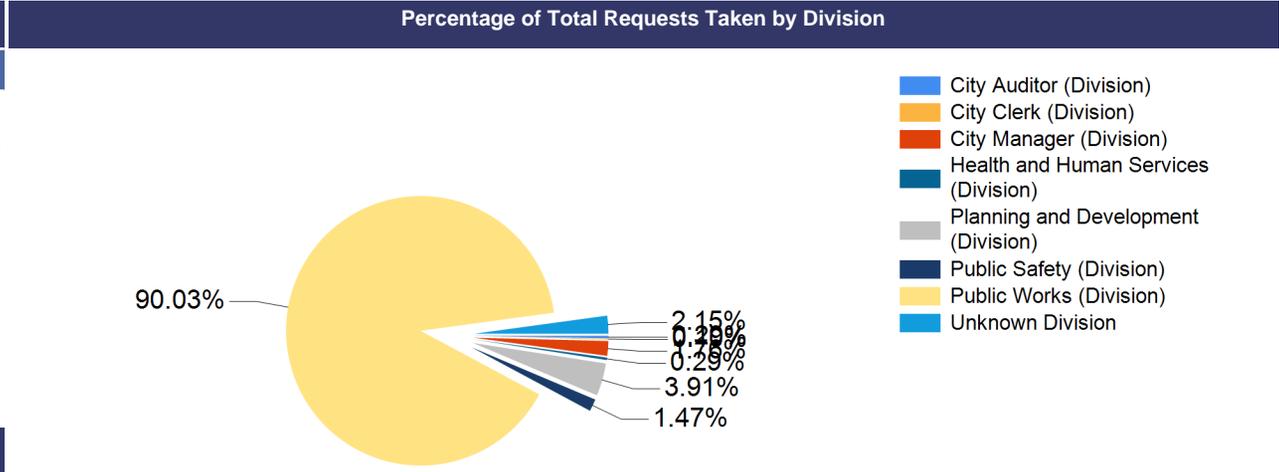
Start Date: Wednesday, January 1, 2025

Division: Filtered on 12 divisions

End Date: Monday, March 31, 2025

Display Top Number of Requests: 5

Total Requests by Division	
Division	Requests
Public Works (Division)	921
Planning and Development (Division)	40
Unknown Division	22
City Manager (Division)	18
Public Safety (Division)	15
Health and Human Services (Division)	3
City Auditor (Division)	3
City Clerk (Division)	1
Total	1023



Top 5 Requests	
Request Type	Requests
Pothole/ Sinkhole	306
INT, DPW Pothole/ Sinkhole	174
INT, DPW Broken Recycle Cart	123
Broken Recycle Cart	92
Broken Trash Cart	58

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Total Requests by Department					
Department	Requests	Department	Requests	Department	Requests
City Auditor (Division)		City Clerk (Division)		City Manager (Division)	
City Auditor (Dept)	3	City Clerk (Dept)	1	City Manager (Dept)	12
	Total		Total	1 Neighborhood Services (Dept)	6
				Total	18
Health and Human Services (Division)		Planning and Development (Division)		Public Safety (Division)	
Health (Dept)	3	Development Services (Dept)	35	Police (Dept)	15
	Total	Traffic (Dept)	5		
			Total	Total	15
			40		
Public Works (Division)		Unknown Division			
Streets (Dept)	510	Unknown Department	22		
Solid Waste and Recycling (Dept)	341				
Wastewater Utility (Dept)	27		Total	22	
Electrical (Dept)	26				
Parks (Dept)	13				
Water Utility (Dept)	4				
	Total				
	921				