

City of Lowell (MA)

Overview of Divisional Performance

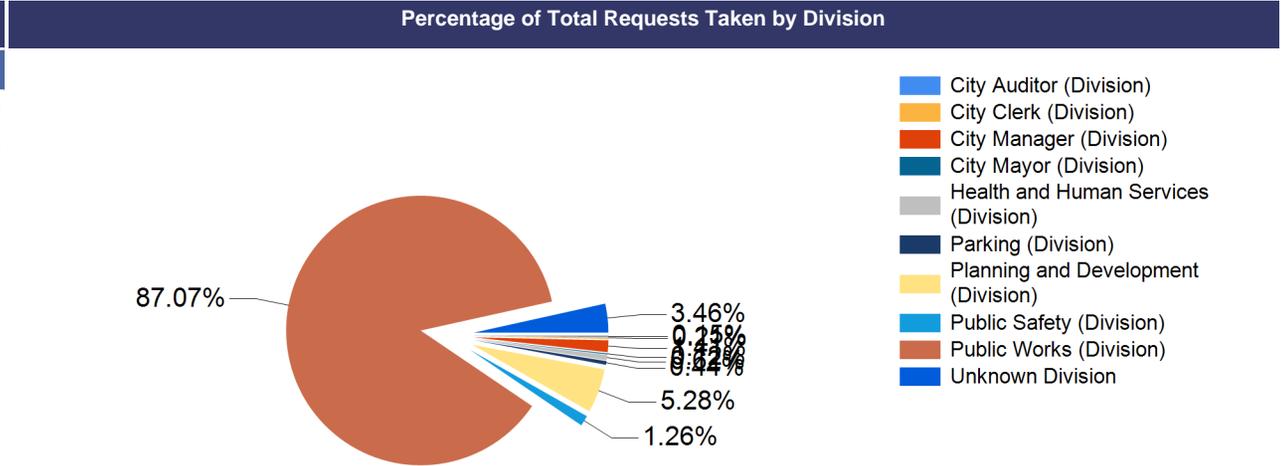
Start Date: Tuesday, April 1, 2025

Division: Filtered on 12 divisions

End Date: Monday, June 30, 2025

Display Top Number of Requests: 5

| Total Requests by Division | |
|--------------------------------------|-------------|
| Division | Requests |
| Public Works (Division) | 2970 |
| Planning and Development (Division) | 180 |
| Unknown Division | 118 |
| City Manager (Division) | 48 |
| Public Safety (Division) | 43 |
| Health and Human Services (Division) | 21 |
| Parking (Division) | 15 |
| City Clerk (Division) | 7 |
| City Auditor (Division) | 5 |
| City Mayor (Division) | 4 |
| Total | 3411 |



| Top 5 Requests | |
|------------------------------|----------|
| Request Type | Requests |
| Pothole/ Sinkhole | 637 |
| INT, DPW Broken Recycle Cart | 480 |
| Missed Trash Pickup | 327 |
| INT, DPW Pothole/ Sinkhole | 284 |
| Broken Trash Cart | 246 |

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| Total Requests by Department | | | | | |
|--|------------|---|-----------|----------------------------------|-------------|
| Department | Requests | Department | Requests | Department | Requests |
| City Auditor (Division) | | City Clerk (Division) | | City Manager (Division) | |
| City Auditor (Dept) | 5 | City Clerk (Dept) | 7 | Neighborhood Services (Dept) | 39 |
| Total | 5 | Total | 7 | City Manager (Dept) | 9 |
| | | | | Total | 48 |
| City Mayor (Division) | | Health and Human Services (Division) | | Parking (Division) | |
| City Mayor (Dept) | 4 | Health (Dept) | 21 | Parking and Garages (Dept) | 15 |
| Total | 4 | Total | 21 | Total | 15 |
| Planning and Development (Division) | | Public Safety (Division) | | Public Works (Division) | |
| Development Services (Dept) | 160 | Police (Dept) | 43 | Solid Waste and Recycling (Dept) | 1485 |
| Traffic (Dept) | 20 | Total | 43 | Streets (Dept) | 1046 |
| Total | 180 | | | Parks (Dept) | 106 |
| | | | | Wastewater Utility (Dept) | 104 |
| Unknown Division | | | | Electrical (Dept) | 81 |
| Unknown Department | 118 | | | Lands and Buildings (Dept) | 76 |
| Total | 118 | | | Water Utility (Dept) | 72 |
| | | | | Total | 2970 |