

City of Lowell (MA)

Overview of Divisional Performance

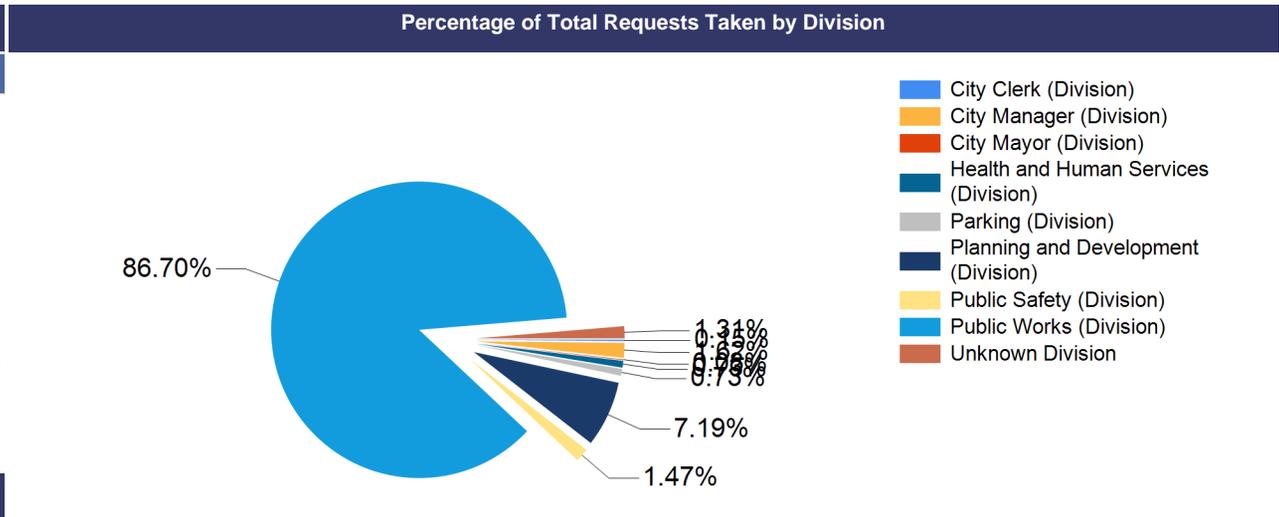
Start Date: Tuesday, July 1, 2025

Division: Filtered on 12 divisions

End Date: Tuesday, September 30, 2025

Display Top Number of Requests: 5

Total Requests by Division	
Division	Requests
Public Works (Division)	2243
Planning and Development (Division)	186
City Manager (Division)	42
Public Safety (Division)	38
Unknown Division	34
Health and Human Services (Division)	19
Parking (Division)	19
City Clerk (Division)	4
City Mayor (Division)	2
Total	2587



Top 5 Requests	
Request Type	Requests
INT, DPW Pothole/ Sinkhole	455
Missed Trash Pickup	281
Broken Trash Cart	255
Broken Recycle Cart	231
INT, DPW Broken Recycle Cart	208

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Total Requests by Department					
Department	Requests	Department	Requests	Department	Requests
City Clerk (Division)		City Manager (Division)		City Mayor (Division)	
City Clerk (Dept)	4	Neighborhood Services (Dept)	37	City Mayor (Dept)	2
Total	4	City Manager (Dept)	5	Total	2
		Total	42		
Health and Human Services (Division)			Planning and Development (Division)		
Health (Dept)	19	Parking (Division)		Development Services (Dept)	158
Total	19	Parking and Garages (Dept)	19	Traffic (Dept)	28
		Total	19	Total	186
Public Safety (Division)			Unknown Division		
Police (Dept)	38	Public Works (Division)		Unknown Department	34
Total	38	Solid Waste and Recycling (Dept)	1273	Total	34
		Streets (Dept)	745		
		Electrical (Dept)	64		
		Wastewater Utility (Dept)	54		
		Parks (Dept)	53		
		Water Utility (Dept)	31		
		Lands and Buildings (Dept)	23		
		Total	2243		