

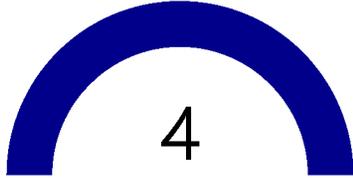


# 212 - District 2 Request Activity (Submitted Internally)

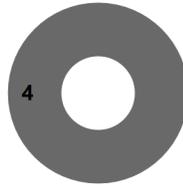
Quarterly Report: 2025-Q1 (January - March)

Filtered by: 10 Request Types

### Total Submissions

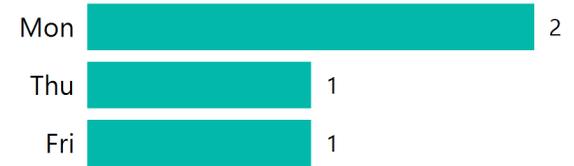


### Request Status



■ Closed

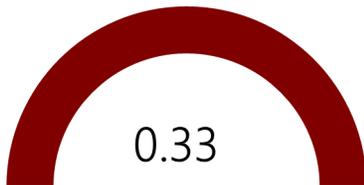
### Most Active Day of the Week Based on Request Submissions



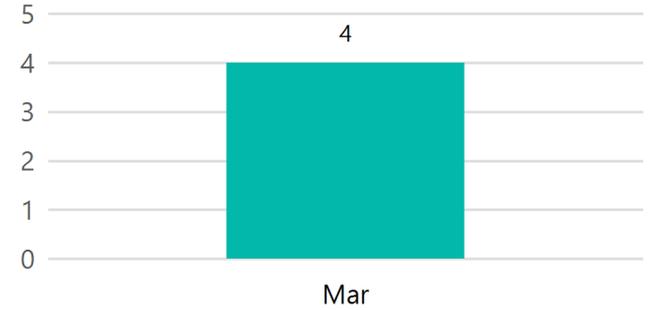
### Average Submissions per Day



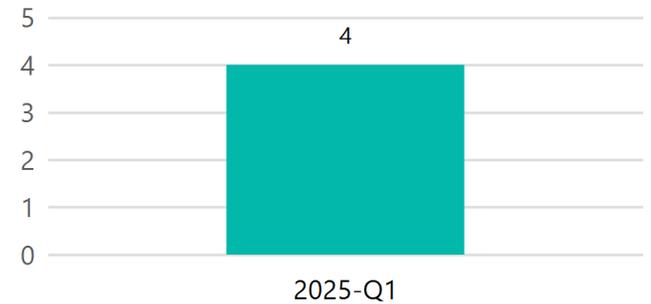
### Average Submissions per Week



### Total Submissions by Month



### Submissions by Quarter



#### District 2 Key Insights (2025-Q1):

- Monday recorded the highest volume of internal submissions.
- A combined 100.00% of all internal submissions are related to Solid Waste & Recycling services.
- Internal submissions averaged 0.33 per week.
- 50% of Internal submissions recorded are for Broken Recycle Cart and Broken Trash Cart issues.
- Lilley Ave. recorded the highest volume of internal submissions.

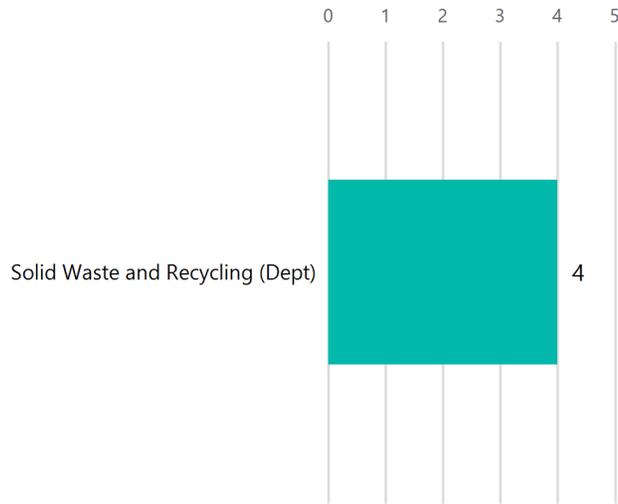


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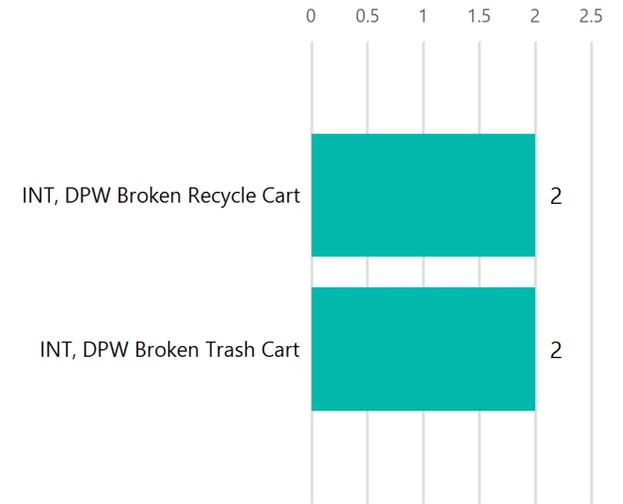
### Top Department/ Division



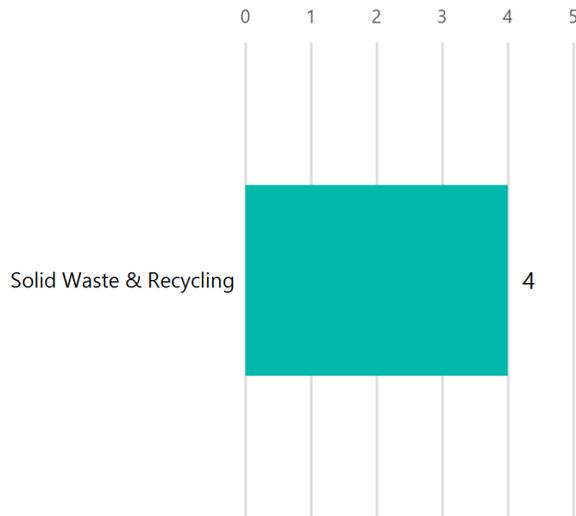
### Total Submissions by Election District



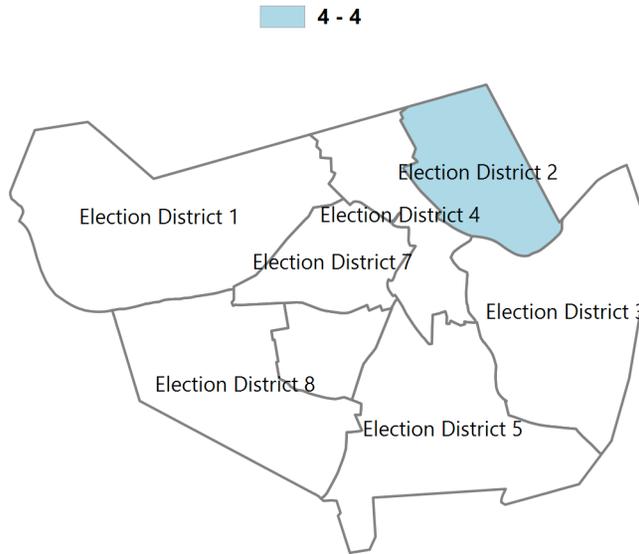
### Top Request Types



### Top Category Type



### Total Submissions by Election District



### Top Locations





# 212 - District 2 Request Activity (Submitted Internally)

Quarterly Report: 2025-Q1 (January - March)

Filtered by: 10 Request Types

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**Purpose of this report:** Overview of proactive work completed by staff in Election District 2 for 2025-Q1.

## Key Terms:

- **Request:** a service report submitted by the resident (e.g., Pothole, Missed Trash Pickup, etc.)
- **Request Type:** specific issue reported (e.g., Riverwalk, Pothole, etc.)
- **Investigating Request Status:** request being evaluated by the receiving department to confirm whether it falls within their scope of responsibilities or needs to be reassigned to the appropriate department.
- **Working Request Status:** the assigned department is currently working on this request.
- **Closed:** a request marked as completed or resolved by the responsible department.

## Total Request Types: 10.

Request Type(s): INT, DPW Additional Cart Rqstd, INT, DPW Broken Recycle Cart, INT, DPW Broken Trash Cart, INT, DPW Light/Lamp Repair, INT, DPW Pothole/ Sinkhole, INT, DPW Replace Lost/Stolen C, INT, DPW Senior Swap Out Cart, INT, DPW Traffic Light Repair, INT, DPW Trees in Prks/Cmtrs, INT, DPW Trees in the Pblc Way.

## Report Notes:

\*INT requests are used to record any proactive work done by staff.

\*\*Records missing an Election District do not include address information.

\*\*\* Some records are duplicates due to intersections. We are working with the vendor to normalize the data.