

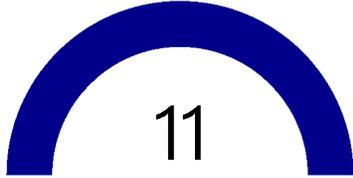


412 - District 4 Request Activity (Submitted Internally)

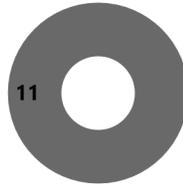
Quarterly Report: 2025-Q1 (January - March)

Filtered by: 10 Request Types

Total Submissions

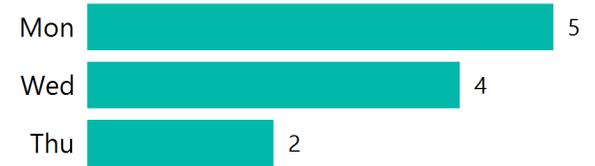


Request Status



■ Closed

Most Active Day of the Week Based on Request Submissions



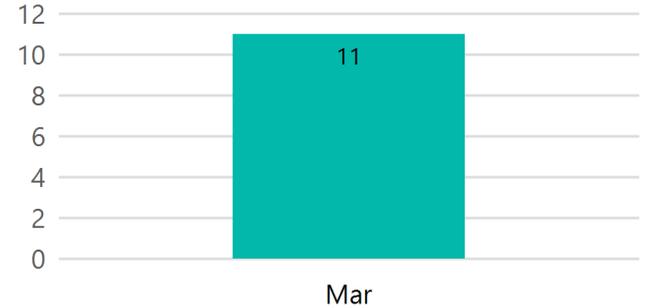
Average Submissions per Day



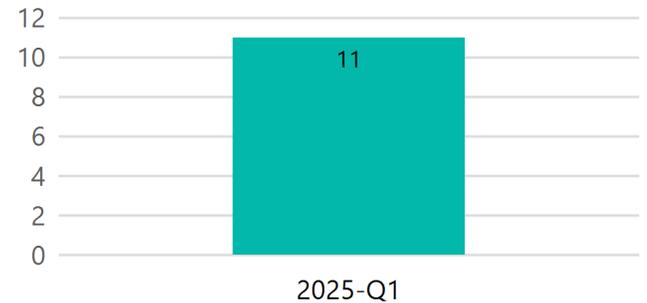
Average Submissions per Week



Total Submissions by Month



Submissions by Quarter



District 4 Key Insights (2025-Q1):

- Monday recorded the highest volume of internal submissions.
- A combined 100.00% of all internal submissions are related to Solid Waste & Recycling and Streets Division services.
- Internal submissions averaged 0.7 per week.
- 100% of internal submissions recorded are for Broken Recycle Cart and Pothole/ Sinkhole.
- Wamesit St. recorded the highest volume of internal submissions.



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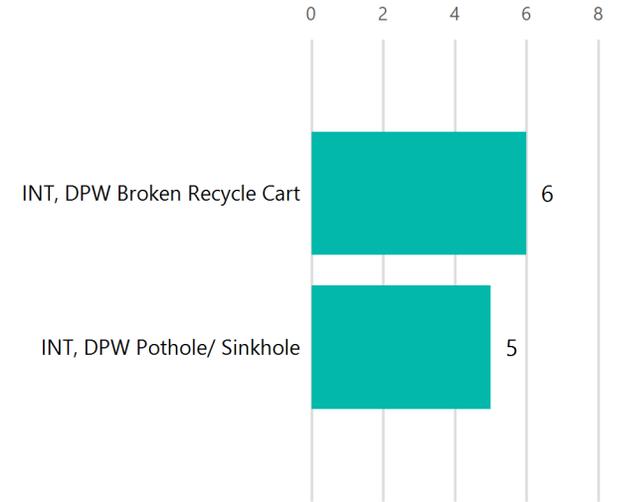
Top Department/ Division



Total Submissions by Election District



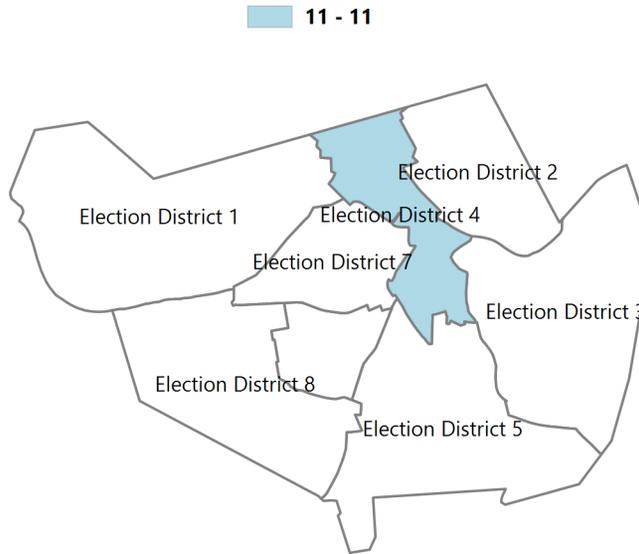
Top Request Types



Top Category Type



Total Submissions by Election District



Top Locations





412 - District 4 Request Activity (Submitted Internally)

Quarterly Report: 2025-Q1 (January - March)

Filtered by: 10 Request Types

Purpose of this report: Overview of proactive work completed by staff in Election District 4 for 2025-Q1.

Key Terms:

- **Request:** a service report submitted by the resident (e.g., Pothole, Missed Trash Pickup, etc.)
- **Request Type:** specific issue reported (e.g., Riverwalk, Pothole, etc.)
- **Investigating Request Status:** request being evaluated by the receiving department to confirm whether it falls within their scope of responsibilities or needs to be reassigned to the appropriate department.
- **Working Request Status:** the assigned department is currently working on this request.
- **Closed:** a request marked as completed or resolved by the responsible department.

Total Request Types: 10.

Request Type(s): INT, DPW Additional Cart Rqstd, INT, DPW Broken Recycle Cart, INT, DPW Broken Trash Cart, INT, DPW Light/Lamp Repair, INT, DPW Pothole/ Sinkhole, INT, DPW Replace Lost/Stolen C, INT, DPW Senior Swap Out Cart, INT, DPW Traffic Light Repair, INT, DPW Trees in Prks/Cmtrs, INT, DPW Trees in the Pblc Way.

Report Notes:

*INT requests are used to record any proactive work done by staff.

**Records missing an Election District do not include address information.

*** Some records are duplicates due to intersections. We are working with the vendor to normalize the data.