

City of Lowell (MA)

Overview of Divisional Performance

Start Date: Monday, March 10, 2025

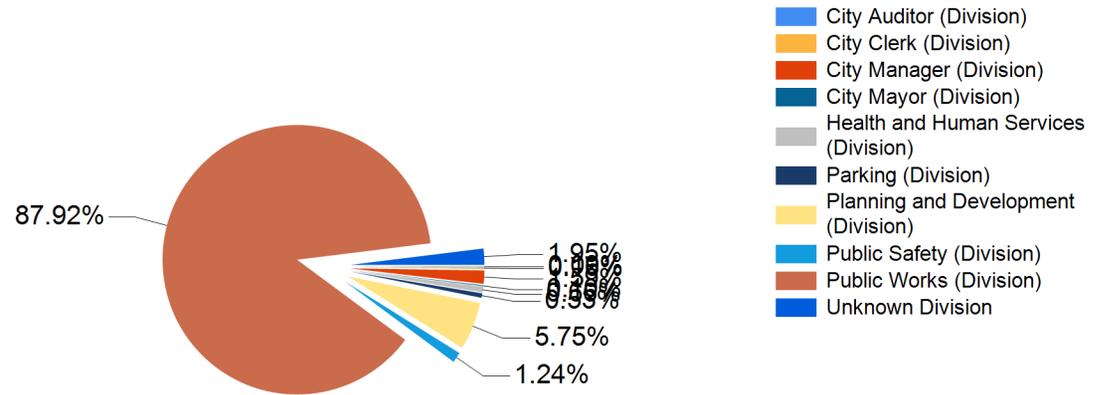
Division: Filtered on 12 divisions

End Date: Wednesday, December 31, 2025

Display Top Number of Requests: 5

Total Requests by Division	
Division	Requests
Public Works (Division)	8065
Planning and Development (Division)	527
Unknown Division	179
City Manager (Division)	146
Public Safety (Division)	114
Health and Human Services (Division)	61
Parking (Division)	49
City Clerk (Division)	15
City Mayor (Division)	9
City Auditor (Division)	8
Total	9173

Percentage of Total Requests Taken by Division



Top 5 Requests	
Request Type	Requests
INT, DPW Pothole/ Sinkhole	1265
Pothole/ Sinkhole	1250
INT, DPW Broken Recycle Cart	999
Missed Trash Pickup	960
Broken Recycle Cart	795

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Total Requests by Department					
Department	Requests	Department	Requests	Department	Requests
City Auditor (Division)		City Clerk (Division)		City Manager (Division)	
City Auditor (Dept)	8	City Clerk (Dept)	15	City Manager (Dept)	29
Total	8	Total	15	Neighborhood Services (Dept)	117
				Total	146
City Mayor (Division)		Health and Human Services (Division)		Parking (Division)	
City Mayor (Dept)	9	Health (Dept)	61	Parking and Garages (Dept)	49
Total	9	Total	61	Total	49
Planning and Development (Division)		Public Safety (Division)		Public Works (Division)	
Development Services (Dept)	452	Police (Dept)	114	Electrical (Dept)	268
Traffic (Dept)	75	Total	114	Lands and Buildings (Dept)	105
Total	527			Parks (Dept)	187
				Solid Waste and Recycling (Dept)	4282
Unknown Division				Streets (Dept)	2850
Unknown Department	179			Wastewater Utility (Dept)	232
Total	179			Water Utility (Dept)	141
				Total	8065