



# 422 - District 4 Request Activity (Submitted Internally)

## Yearly Overview:

Summary of average **internal** submission rates (daily, weekly, and monthly) and performance metrics for monthly and quarterly submissions.



Average Submissions per Day



Average Submissions per Week



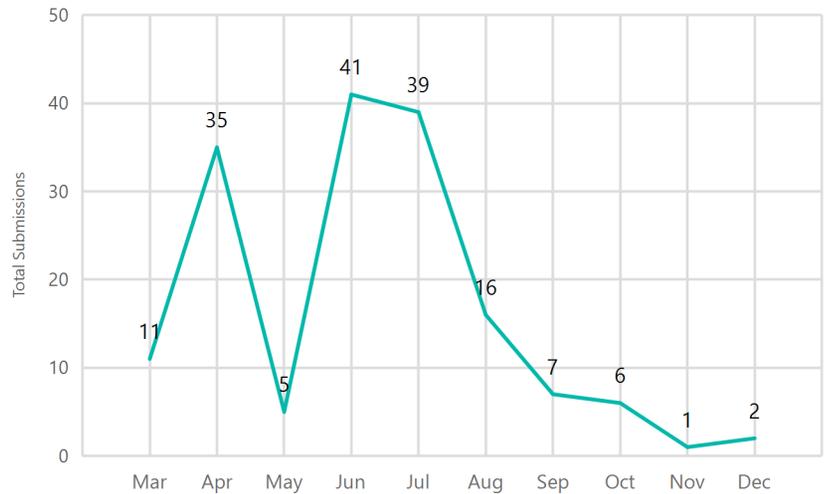
Average Submissions per Month



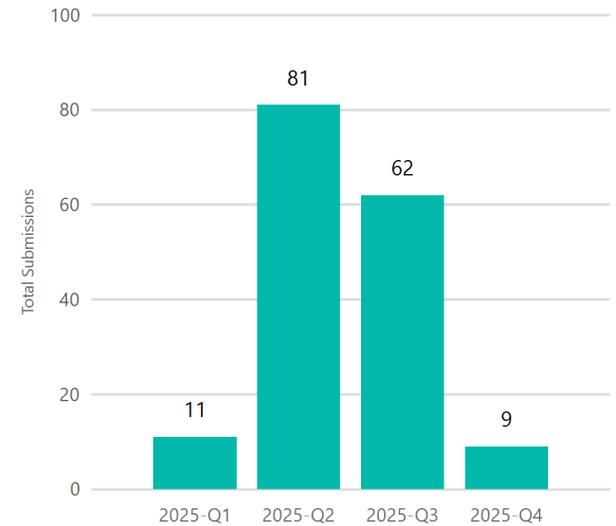
## June and July

recorded the highest volume of internal submissions in Election District 4.

Request Submissions by Month



Request Submissions by Quarter



\* The 311 system was launched on March 11th, 2025; therefore, data for January and February is not available for reporting.



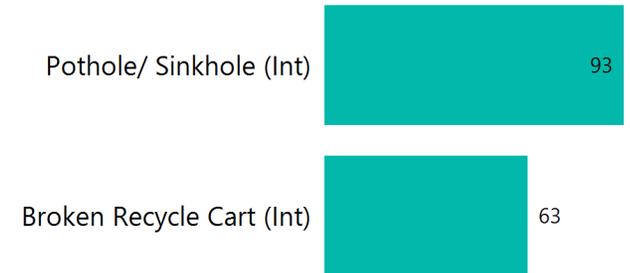
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## Overview of the most common departments, requests, and locations:

### Department with the Most Submissions

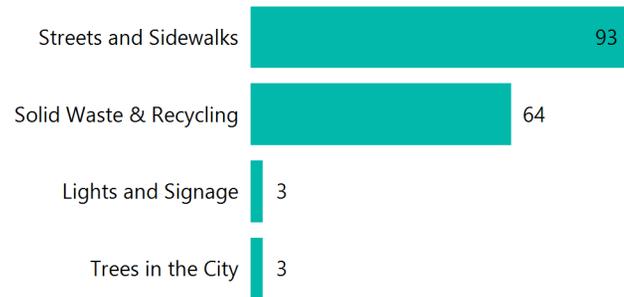


### Request Types with the Most Submissions

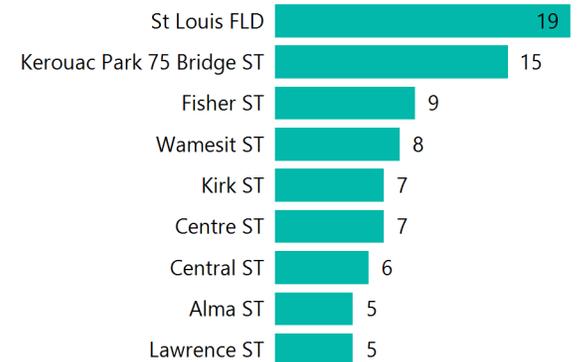


**Pothole/ Sinkhole** was the leading issue totaling **93** internal submissions.

### Category Type with the Most Submissions



### Location with the Most Submissions



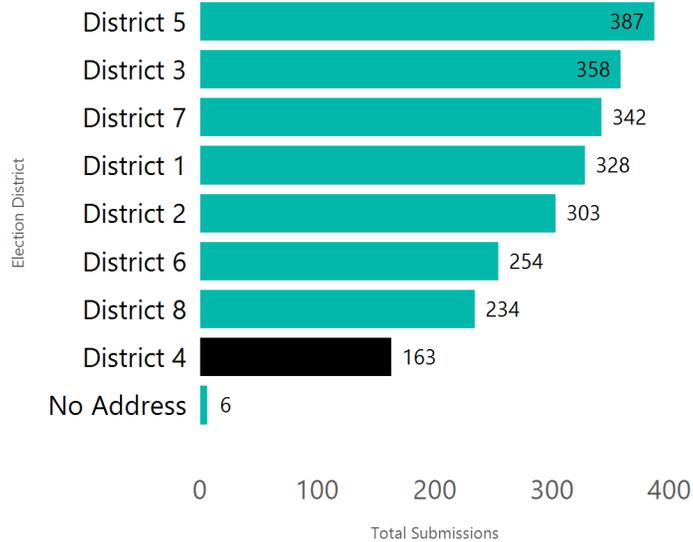
**98%** of internal submissions were related to **Streets Department** and **Solid Waste & Recycling**.



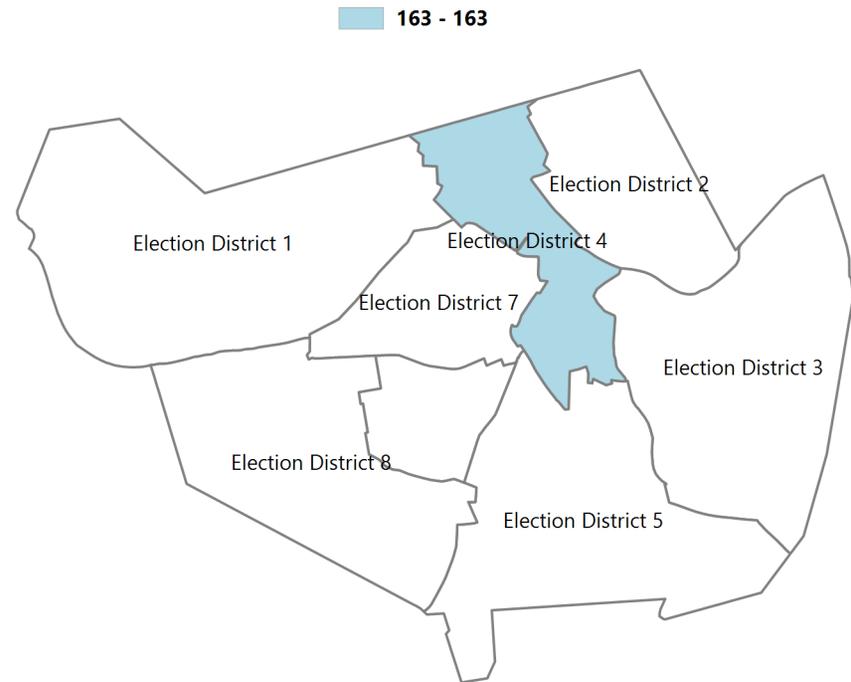
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## Top submissions by Election District:

Total Request Submissions by Election District



Total Submissions by Election District



Election District 4  
**Ranked 8th**  
 among **all city districts** in 2025,  
 totaling 163 internal submissions.

**St. Louis FLD**  
 accounted for the **highest** number of  
 internal service requests, totaling **19**  
**submissions.**

\*See Top Locations chart located on page 2.



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Year End Report  
2025

**Purpose of this report:** To provide an overview of Election District 4 internal service request activity for 2025, highlighting proactive work completed by staff.

## Key Terms:

- **Request:** A service report submitted by the resident (e.g., Pothole, Missed Trash Pickup, etc.)
- **Request Type:** Specific issue reported (e.g., Riverwalk, Pothole, etc.)
- **Investigating Request Status:** Request being evaluated by the receiving department to confirm whether it falls within their scope of responsibilities or needs to be reassigned to the appropriate department.
- **Working Request Status:** The assigned department is currently working on this request.
- **Closed:** A request marked as completed or resolved by the responsible department.
- **Source Type:** How residents reported the issue (e.g., by phone, 311 app, etc.)

## Filtered by: 10 Request Types.

Request Type(s): INT, DPW Additional Cart Rqstd, INT, DPW Broken Recycle Cart, INT, DPW Broken Trash Cart, INT, DPW Light/Lamp Repair, INT, DPW Pothole/ Sinkhole, INT, DPW Replace Lost/Stolen C, INT, DPW Senior Swap Out Cart, INT, DPW Traffic Light Repair, INT, DPW Trees in Prks/Cmtrs, INT, DPW Trees in the Pblc Way.

## Report Notes:

\* The 311 system was launched on March 11th, 2025; therefore, data for January and February is not available for reporting.

\*\*INT requests are used to record any proactive work done by staff.

\*\*\*Records missing an Election District do not include address information.