



# 222 - District 2 Request Activity (Submitted Internally)

Year End Report  
2025

## Yearly Overview:

Summary of average **internal** submission rates (daily, weekly, and monthly) and performance metrics for monthly and quarterly submissions.

Total Submissions

303

Open Requests

0

Closed Requests

303

Average Submissions per  
Day



Average Submissions per  
Week



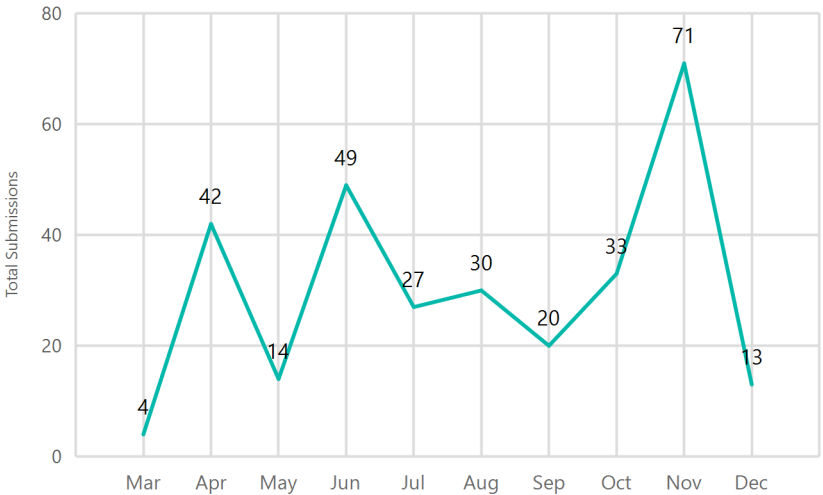
Average Submissions per  
Month



## November

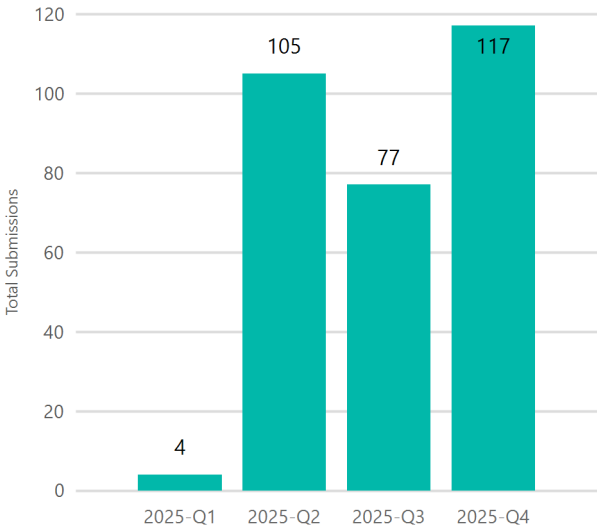
recorded the highest volume of internal submissions in  
Election District 2.

Request Submissions by Month



\* The 311 system was launched on March 11th, 2025; therefore, data for January and February is not available for reporting.

Request Submissions by Quarter





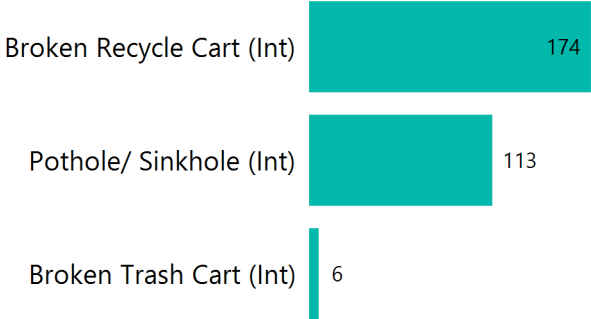
# 222 - District 2 Request Activity (Submitted Internally)

## Overview of the most common departments, requests, and locations:

Department with the Most Submissions

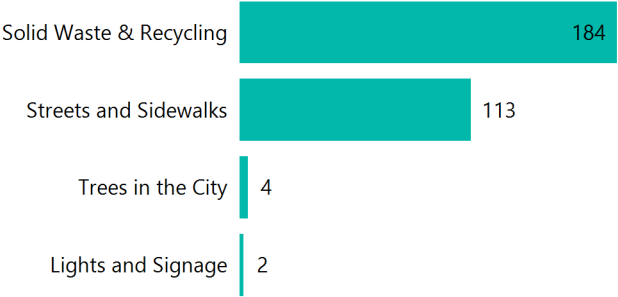


Request Types with the Most Submissions



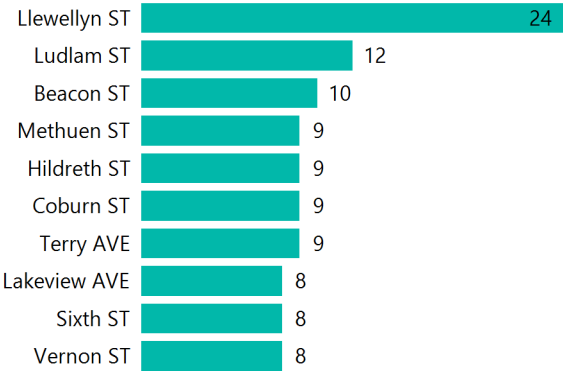
**Broken Recycle Cart** was the leading issue totaling **174 internal submissions.**

Category Type with the Most Submissions



**99%** of internal submissions were related to **Streets Department and Solid Waste & Recycling.**

Location with the Most Submissions

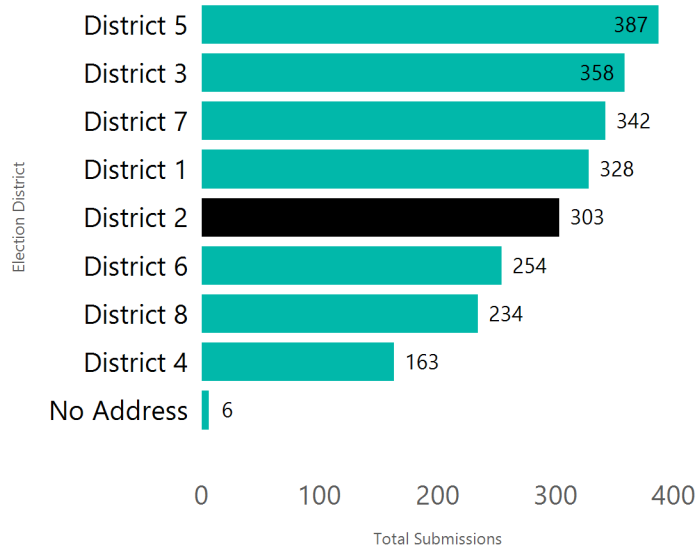




# 222 - District 2 Request Activity (Submitted Internally)

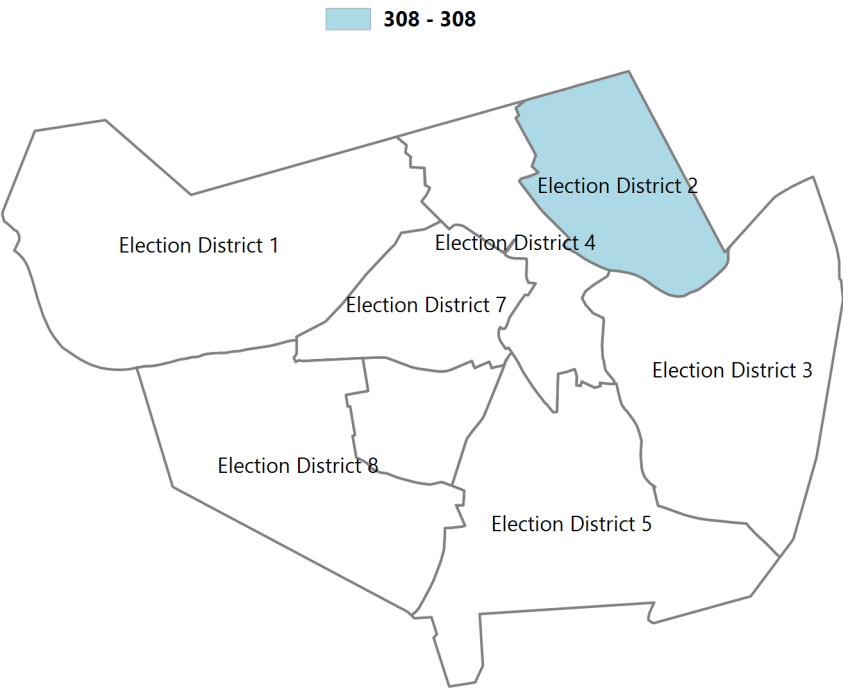
## Top submissions by Election District:

Total Request Submissions by Election District



Election District 2  
**Ranked 5th**  
among **all city districts** in 2025,  
totaling 303 internal submissions.

Total Submissions by Election District



**Llewellyn St.**  
accounted for the **highest** number of  
internal service requests, totaling **24**  
**submissions.**

\*See *Top Locations* chart located on page 2.



## 222 - District 2 Request Activity (Submitted Internally)

Year End Report  
2025

**Purpose of this report:** To provide an overview of Election District 2 internal service request activity for 2025, highlighting proactive work completed by staff.

### Key Terms:

- **Request:** A service report submitted by the resident (e.g., Pothole, Missed Trash Pickup, etc.)
- **Request Type:** Specific issue reported (e.g., Riverwalk, Pothole, etc.)
- **Investigating Request Status:** Request being evaluated by the receiving department to confirm whether it falls within their scope of responsibilities or needs to be reassigned to the appropriate department.
- **Working Request Status:** The assigned department is currently working on this request.
- **Closed:** A request marked as completed or resolved by the responsible department.
- **Source Type:** How residents reported the issue (e.g., by phone, 311 app, etc.)

### Filtered by: 10 Request Types.

Request Type(s): INT, DPW Additional Cart Rqstd, INT, DPW Broken Recycle Cart, INT, DPW Broken Trash Cart, INT, DPW Light/Lamp Repair, INT, DPW Pothole/ Sinkhole, INT, DPW Replace Lost/Stolen C, INT, DPW Senior Swap Out Cart, INT, DPW Traffic Light Repair, INT, DPW Trees in Prks/Cmtrs, INT, DPW Trees in the Pblc Way.

### Report Notes:

\* The 311 system was launched on March 11th, 2025; therefore, data for January and February is not available for reporting.

\*\*INT requests are used to record any proactive work done by staff.

\*\*\*Records missing an Election District do not include address information.